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22 VAC 42-11-10. Definitions.

The following words and terms, when used in this chapter, shall have the following

meanings, unless the context clearly indicates otherwise:

"Allegation" means an accusation that a facility is operating without a license or

receiving public funds for services it is not certified to provide.

"Annual" means within 12 months of the previous event or occurrence.

"Applicable state regulation" means any regulation which the promulgating state agency

determines applies to the facility. The term includes, but is not necessarily limited to

modules, standards, and other regulations promulgated by the Departments of

Education; Health; Housing and Community Development; Juvenile Justice; Mental

Health, Mental Retardation and Substance Abuse Services; Social Services; or other

state agency.

"Applicant" means the person, corporation, partnership, association, or public agency which has applied for a license or certificate.

"Application" means a document completed by the facility to furnish the regulatory authority details about the facility's operations and includes certifications that the facility understands and intends to comply with regulatory requirements. An application includes inspection reports necessary to verify compliance with applicable requirements of other state agencies. An application is complete when all required information is

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provided and the application is signed and dated by the individual legally responsible for operation of the facility.

"Aversive stimuli" means physical forces (e.g. sound, electricity, heat, cold, light, water, or noise) or substance (e.g. hot pepper, pepper sauce, or pepper spray) measurable in duration and intensity which when applied to an individual are noxious or painful to the individual, but in no case shall the term "aversive stimuli" include striking or hitting the individual with any part of the body or with an implement or pinching, pulling, or shaking the individual.

"Behavior support" means those principles and methods employed by a provider to help a child achieve positive behavior and to address and correct a child's inappropriate behavior in a constructive and safe manner, in accordance with written policies and procedures governing program expectations, treatment goals, child and staff safety and security, and the child's service plan.

<u>"Behavior support assessment" means identification of a resident's behavior triggers,</u> <u>successful intervention strategies, anger and anxiety management options for calming,</u> <u>techniques for self-management, and specific goals that address the targeted behaviors</u> <u>that lead to emergency safety interventions.</u>

"Body cavity search" means any examination of a resident's rectal or vaginal cavities except the performance of medical procedures by medical personnel.

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"Case record" or "Record" means up to date written or automated information relating to

one resident. This information includes social data, agreements, all correspondence

relating to care of the resident, service plan with periodic revisions, aftercare plans and

discharge summary, and any other data related to the resident.

"Child" means any person legally defined as a child under state law. The term includes

residents and other children coming in contact with the resident or facility (e.g. visitors).

When the term is used, the requirement applies to every child at the facility regardless

of whether the child has been admitted to the facility for care (e.g. staff/child ratios apply

to all children present even though some may not be residents).

"Child-placing agency" means any person licensed to place children in foster homes or adoptive homes or a local board of public welfare or social services authorized to place children in foster homes or adoptive homes.

"Child with special needs" means a child in need of particular services because the child has mental retardation, a developmental disability, mental illness, emotional

disturbance, a substance abuse problem, is in need of special educational services, or requires security services.

"Child with a visual impairment" means one whose vision, after best correction, limits the child's ability to profit from a normal or unmodified educational or daily living setting. "Children's residential facility " or "facility" means a publicly or privately operated facility, other than a private family home, where 24-hour per day care is provided to children

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separated from their legal guardians and which is required to be licensed or certified by

the Code of Virginia except:

1. Any facility licensed by the Department of Social Services as a child-caring institution

as of January 1, 1987, and which receives no public funds; and

2. Acute-care private psychiatric hospitals serving children that are licensed by the

Department of Mental Health, Mental Retardation and Substance Abuse Services under

Rules and Regulations for the Licensing of Providers of Mental Health, Mental

Retardation and Substance Abuse Services, 12 VAC 35 105-10 et seq.

"Complaint" means an accusation against a licensed or certified facility regarding an

alleged violation of standards or law.

"Corrective action plan" means violations documented by the regulatory authority and

the facility's corrective action to the documented violations within a specified time frame.

"Confined in post-dispositional detention" means that a court has sentenced the juvenile

to a detention home for a period exceeding 30 days as found in §16.1-284.1.B in the

Code of Virginia.

"Contraband" means any item prohibited by law or by the rules and regulations of the agency, or any item which conflicts with the program or safety and security of the facility or individual residents.

<u>"Corporal punishment" means punishment administered through the intentional inflicting</u> of pain or discomfort to the body through actions such as, but not limited to, (i) striking

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or hitting with any part of the body or with an implement; (ii) through pinching, pulling, or

shaking; or (iii) through any similar action which normally inflicts pain or discomfort.

"Day" means calendar day unless the context clearly indicates otherwise.

"Detention home" or "secure detention" means a local, regional or state, publicly or

privately operated secure custody facility which houses juveniles who are ordered

detained pursuant to the Code of Virginia. The term does not include juvenile

correctional centers.

"DMHMRSAS" means the Department of Mental Health, Mental Retardation and

Substance Abuse Services.

"DOE" means the Department of Education.

"DJJ" means the Department of Juvenile Justice.

"DSS" means the Department of Social Services.

"Emergency" means a sudden, generally unexpected occurrence or set of

circumstances demanding immediate action. Emergency does not include regularly

scheduled time off for permanent staff or other situations which should reasonably be anticipated.

"Emergency admission" means the sudden, unplanned, unexpected admittance of a child who needs immediate care except self admittance to a temporary care facility or a court ordered placement.

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"Goal" means expected results or conditions that usually involve a long period of time

and which are written in behavioral terms in a statement of relatively broad scope.

Goals provide guidance in establishing specific short-term objectives directed toward

the attainment of the goal.

"Good character and reputation" means findings have been established and

knowledgeable and objective people agree that the individual maintains business or

professional, family and community relationships which are characterized by honesty,

fairness, truthfulness, and dependability, and has a history or pattern of behavior that

demonstrates that the individual is suitable and able to care for, supervise, and protect

children. Relatives by blood or marriage, and persons who are not knowledgeable of

the individual, such as recent acquaintances, shall not be considered objective

references.

"Group home" means a children's residential facility that is a community-based, homelike single dwelling, or its acceptable equivalent, other than the private home of the operator, and serves up to 12 residents.

"Health record" means the file maintained by a provider which houses personal health information.

"Human research" means any systematic investigation utilizing human subjects which may expose such human subjects to physical or psychological injury as a consequence

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of participation as subjects and which departs from the application of established and

accepted therapeutic methods appropriate to meet the subjects' needs.

"Immediately" means directly without delay.

"Independent living program" means a competency-based program that is specifically

approved to provide the opportunity for the residents to develop the skills necessary to

live successfully on their own following completion of the program.

"Individualized service plan" means a written plan of action developed, and modified at

intervals, to meet the needs of a specific resident. It specifies measurable short and

long-term goals, objectives, strategies and time frames for reaching the goals and the

individuals responsible for carrying out a plan.

"Interdepartmental standards" means the standards for residential care which are

common to the departments and which must be met by a children's residential facility in order to qualify for a license or certificate.

"Juvenile correctional center" means a secure custody facility operated by, or under

contract with, the Department of Juvenile Justice to house and treat persons committed to the department.

"Legal guardian" means the natural or adoptive parents or other person, agency, or institution that has legal custody of a child.

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"License or certificate" means a document verifying approval to operate a children's residential facility and which indicates the status of the facility regarding compliance with applicable state regulations. "Live in staff" means staff who are required to be on duty for a period of 24 consecutive hours or more during each work week. "Living Unit" means the space in which a particular group of children in care of a residential facility reside. A living unit contains sleeping areas, bath and toilet facilities, and a living room or its equivalent for use by the residents of the unit. Depending upon its design, a building may contain one living unit or several separate living units. "Mechanical restraint" means the use of an approved mechanical device that involuntarily restricts the freedom of movement or voluntary functioning of a limb or portion of a person's body as a means to control his physical activities when the individual receiving services does not have the ability to remove the device. "Medication error" means that an error has been made in administering a medication to a resident when any of the following occur: (i) the wrong medication is given to a resident; (ii) the wrong resident is given the medication; (iii) the wrong dosage is given to a resident; (iv) medication is given to a resident at the wrong time or not at all; and (v)the proper method is not used to give the medication to a resident. A medication error

does not include a resident's refusal of offered medication.

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"Objective" means expected short-term results or conditions that must be met in order to

attain a goal. Objectives are stated in measurable, behavioral terms and have a

specified time for achievement.

"On duty" means that period of time during which a staff person is responsible for the

supervision of one or more children.

"Parent" means a natural or adoptive parent or a surrogate parent appointed pursuant

to DOE's regulations governing special education programs for students with

disabilities. "Parent" means either parent unless the facility has been provided evidence

that there is a legally binding instrument, a state law or a court order governing such

matters as divorce, separation, or custody, which provides to the contrary.

"Pat down" means a thorough external body search of a clothed resident.

"Personal health information" means the information that encompasses the universe of

oral, written or otherwise recorded information that is created or received by an entity

and relating to either an individual's physical or mental health or the provision of or

payment for health care to an individual.

"Pharmacological restraint" means the use of a medication that is administered involuntarily for the emergency control of an individual's behavior when the administered medication is not a standard treatment for the individual's medical or psychiatric condition when that individual's behavior places him or others at imminent risk.

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"Physical restraint" (also referred to as a "manual hold") means use of a physical

interventions or "hands-on" hold to prevent an individual from moving his body when

that individual's behavior places him or others at imminent risk.

"Placement" means an activity by any person which provides assistance to a parent or

legal guardian in locating and effecting the movement of a child to a foster home,

adoptive home, or to a children's residential facility.

"Premises" means the tracts of land on which any part of a residential facility for

children is located and any buildings on such tracts of land.

"Provider or Licensee" means the person, corporation, partnership, association, or

public agency to whom a license or certificate is issued and who is legally responsible

for compliance with the standards and statutory requirements relating to the facility.

"Regulatory authority" means the department or state board that is responsible under

the Code of Virginia for the licensure or certification of a children's residential facility.

"Resident" means a person admitted to a children's residential facility for supervision,

care, training or treatment on a 24-hour per day basis.

"Respite care facility" means a facility that is specifically approved to provide short-term, periodic residential care to children accepted into its program in order to give the legal guardians temporary relief from responsibility for their direct care.

"Rest day" means a period of not less than 24 consecutive hours during which a staff person has no responsibility to perform duties related to the facility.

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"Right" is something to which one has a legal or contractual claim.

"Routine admission" means the admittance of a child following evaluation of an

application for admission and execution of a written placement agreement.

"Rules of conduct" means a listing of rules or regulations which is maintained to inform

residents and others about behaviors which are not permitted and the consequences

applied when the behaviors occur.

"Sanitizing agent" means any substance approved by the Environmental Protection

Agency to destroy bacteria.

"Seclusion" means the involuntary placement of an individual alone, in an area secured

by a door that is locked or held shut by a staff person, by physically blocking the door,

or by any other physical or verbal means so that the individual cannot leave it.

"Secure custody facility" means a detention home or a juvenile correctional center.

"Self-admission" means the admittance of a child who seeks admission to a temporary

care facility as permitted by Virginia statutory law without completing the requirements

for "routine admission."

"Severe weather" means extreme environment or climate conditions which pose a

threat to the health, safety, or welfare of residents.

"Shall" means an obligation to act is imposed.

"Shall not" means an obligation not to act is imposed.

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"Standard" means a statement which describes in measurable terms a required

minimum performance level.

"Strategies" means a series of steps and methods used to meet goals and objectives.

"Strip search" means a visual inspection of the body of a resident when that resident's

outer clothing or total clothing is removed and an inspection of the removed clothing.

Strip searches are conducted for the detection of contraband.

"Structured Program of Care" means a comprehensive planned daily routine including

appropriate supervision that meets the needs of each resident both individually and as a

<u>group.</u>

"Student/intern" means an individual who simultaneously is affiliated with an educational institution and a residential facility. Every student/intern who is not an employee is either a volunteer or contractual service provider depending upon the relationship

among the student/intern, educational institution, and facility.

"Systemic deficiency" means violations documented by the regulatory authority which demonstrate defects in the overall operation of the facility or one or more of its

components.

"Target population" means individuals with a similar, specified characteristic or disability. "Temporary care facility" means a facility or an emergency shelter specifically approved to provide a range of services, as needed, on an individual basis not to exceed 90 days except that this term does not include secure detention facilities.

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"Temporary contract worker" means an individual who is not a direct salaried employee of the provider but is employed by a third party and is not a consistently scheduled staff member.

"Therapy" means provision of direct diagnostic, preventive and treatment services

where functioning is threatened or affected by social and psychological stress or health

impairment.

"Time out" means the involuntary removal of an individual by a staff person from a source of reinforcement to a different, open location for a specified period of time or until the problem behavior has subsided to discontinue or reduce the frequency of problematic behavior.

"Treatment" means individually planned, sound, and therapeutic interventions that are intended to improve or maintain functioning of an individual receiving services in those areas that show impairment as the result of mental disability, substance addiction, or physical impairment. In order to be considered sound and therapeutic, the treatment must conform to current acceptable professional practice.

"Variance" means temporary or permanent waiver of compliance with a standard or portion of a standard, or permission to meet the intent of the standard by a method other than that specified in the standard, when the regulatory authority, in its sole discretion, determines: (i) enforcement will create an undue hardship; and (ii) resident

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care will not be adversely affected. The denial of a request for a variance is appealable

when it leads to the denial or revocation of a license or certificate.

"Wilderness program" means a facility specifically approved to provide a primitive

camping program with a nonpunitive environment and an experience curriculum for

residents nine years of age and older who cannot presently function in home, school,

and community. In lieu of or in addition to dormitories, cabins or barracks for housing

residents, primitive campsites are used to integrate learning, mentoring, and group

process with real living needs and problems for which the resident can develop a sense

of social responsibility and self worth.

22 VAC 42-11-20. Interdepartmental Cooperation.

The Departments of Education; Juvenile Justice; Mental Health, Mental Retardation and

Substance Abuse Services; and Social Services shall assist and cooperate with each

other in the licensing and certification of children's residential facilities.

22 VAC 42-11-30. Applications.

A. Initial applications

<u>1. A completed application includes, but is not limited to, an initial application form;</u> proposed working budget for the year showing projected revenue and expenses for the first year of operation and a balance sheet showing assets and liabilities; evidence of financial resources, or, a line of credit sufficient to cover estimated operating expenses for 90 days unless the facility is operated by a state or local government agency, board,

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or commission; a description of the program; a proposed staffing/supervision plan including the staff information sheet; copies of all job descriptions; evidence of the applicant's authority to conduct business in Virginia; copy of floor plan with dimensions of rooms; a certificate of occupancy; current health inspection; evidence of consultation with state or local fire prevention authorities; a list of board members, if applicable; three references for the applicant; and if required by the regulatory authority, references for three officers of the board if applicable. This information must be submitted to and approved by the lead regulatory agency in order for the application to be considered complete.

2. All initial applications which are not complete within 12 months will be closed.

3. Facilities operated by state or local government agencies, boards, and commissions shall submit evidence of sufficient funds to operate including a working budget showing appropriated revenue and projected expenses for the coming year.

4. Currently licensed providers must demonstrate that they are operating in substantial compliance with applicable regulations before new facilities operated by the same provider will be licensed.

B. Renewal applications

<u>A completed application for renewal of a facility's license or certificate shall be</u> <u>submitted within 30 days after being notified to submit a renewal application.</u>

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22 VAC 42-11-40. The Investigation.

The regulatory authority or regulatory authorities will arrange and conduct an on-site

inspection of the facility; a thorough review of the services; and investigate the

character, reputation, status, and responsibility of the applicant.

22 VAC 42-11-50. Review of Facilities.

<u>A. Representatives of the departments shall make announced and unannounced</u> <u>reviews during the effective dates of the license/certificate.</u> The purpose of these reviews is to monitor compliance with applicable standards.

B. The regulatory authority shall notify relevant local governments and placing and

funding agencies, including the Office of Comprehensive Services, of multiple health

and safety or human rights violations in children's residential facilities when such

violations result in the lowering of the license or certificate to provisional status.

22 VAC 42-11-60. Posting of Information.

<u>A. Information concerning the application for initial licensure of children's residential</u> facilities shall be posted to the Interdepartmental Regulation web site, by locality.

B. An accurate listing of all licensed or certified facilities including information on renewal, denial, or provisional licensure, services and identification of the lead regulatory authority shall be posted to the Interdepartmental Regulation web site, by

locality.

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22 VAC 42-11-70. General Requirements.

A. The facility shall demonstrate full compliance with sufficient applicable standards to

clearly demonstrate that its program and physical plant provides reasonably safe and

adequate care while approved plans of action to correct findings of noncompliance are

being implemented and there are no noncompliances which pose an immediate and

direct danger to residents.

B. Corporations sponsoring residential facilities for children shall maintain their

corporate status in accordance with Virginia law.

C. The facility shall comply with the terms of its license or certificate.

D. A license or certificate is not transferable and automatically expires when there is a

change of ownership or sponsorship.

E. The current license or certificate shall be posted at all times in a place conspicuous to the public.

F. A license or certificate shall not be issued to a facility when noncompliance poses an immediate danger to the resident's life, health, or safety.

<u>G. Intermediate sanctions authorized by statute may be imposed at the discretion of the</u> regulatory authorities.

H. Each facility shall self-report within 72 hours, to the lead regulatory agency, lawsuits against or settlements with residential facility operators relating to the health and safety

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or human rights of residents and any criminal charges against staff that may have been

made relating to the health and safety or human rights of residents.

I. The provider shall comply with all other applicable federal, state, or local laws and regulations.

J. The provider's current policy and procedure manual shall be readily accessible to all

<u>staff.</u>

K. The provider shall comply with their own policies and procedures.

22 VAC 42-11-80. Written corrective action plans.

A. If there is noncompliance with any of these standards during an initial or ongoing

review or investigation, the regulatory authority shall issue a licensing report describing

the noncompliance and requesting the provider to submit a corrective action plan.

B. The provider shall submit to the regulatory authority and implement a written

corrective action plan for each standard found to be in noncompliance as identified on

the licensing report.

C. The plan of corrective action shall include a:

1. Description of each corrective action to be taken and person responsible for implementation;

2. Date of completion for each action; and

3. Signature of the person responsible for oversight of the implementation of the pledged corrective action.

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D. The provider shall submit the corrective action plan to the regulatory authority within

15 business days of the issuance of the licensing report. Extensions may be granted by

the regulatory authority when requested prior to the due date, but extensions shall not

exceed an additional 10 business days. An immediate corrective action shall be

required if the regulatory authority determines that the violations are related to the

health, safety or welfare of residents.

E. A corrective action plan shall be approved by the regulatory authority. The provider

has an additional 10 business days to submit a revised corrective action plan after

receiving a notice that the plan submitted has not been approved.

22 VAC 42-11-90. Licenses/Certificates.

A. The Board of Juvenile Justice shall issue a certificate to each facility regulated by the board, indicating the facility's certification status when the facility is in compliance with these interdepartmental standards, other applicable regulations issued by the board, and applicable statutes. The certificate shall be effective for the period specified by the board unless it is revoked or surrendered sooner.

B. Facilities Regulated by DOE, DMHMRSAS, or DSS.

1. A conditional license shall be issued to a new provider that demonstrates compliance with administrative and policy requirements, but has not demonstrated compliance with all the Interdepartmental Standards. A conditional license shall not exceed six months unless allowed by the Code of Virginia.

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2. A provisional license may be issued to a provider that has

demonstrated an inability to maintain compliance with the Interdepartmental Standards,

or other applicable regulations; has violations of licensing standards that pose a threat

to the health or safety of residents being served; has multiple violations of licensing

standards; or has failed to comply with a previous corrective action plan and has one or

more systemic deficiencies.

a. A provisional license may be issued at any time.

b. The term of a provisional license may not exceed six months unless allowed by the

Code of Virginia.

3. An annual license or certificate:

a. Shall be issued when the provider applies for renewal while holding a conditional or

provisional license or certificate and substantially meets or exceeds the requirements of

the Interdepartmental Standards and other regulations and statutes.

b. May be issued at any time, if the provider has received one systemic deficiency.

c. May be renewed, but an annual license or certificate and any renewals thereof shall

not exceed a period of 36 successive months for all annual licenses and renewals

combined.

4. A triennial license or certificate shall be issued when the provider:

a. Applies for renewal while holding an annual or triennial license or certificate and

b. Substantially meets or exceeds the requirements of the

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Interdepartmental Standards and other applicable regulations and statutes.

C. The term of a facility's license or certificate may be modified at any time during the

licensure or certification period based on a change in the facility's compliance with this

regulation.

22 VAC 42-11-100. Application Fees.

A. There shall be a \$500 nonrefundable initial application fee. If the application is

closed, denied, or withdrawn, all subsequent initial applications will require another

\$500 fee.

B. There shall be a \$100 nonrefundable renewal application fee.

C. No renewal fee will be charged to providers directly following the issuance of a

conditional license.

D. This application fee does not apply to state or locally owned, operated, or contracted facilities.

E. Such fees are to be used for the development and delivery of training for providers and staff of children's residential facilities and regulators of these facilities.

22 VAC 42-11-110. Modification.

A. The conditions of a license or certificate may be modified during the term of the license or certificate with respect to the capacity, residents' age range, facility location, gender, or changes in the services. Limited modifications may be approved during the conditional licensure or certification period.

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B. The provider shall submit a written report of any contemplated changes in operation

which would affect the terms of the license or certificate or the continuing eligibility for

licensure or certification to the lead regulatory authority.

C. A change shall not be implemented prior to approval by the regulatory authority. A

determination will be made as to whether changes will be approved and the license or

certificate modified accordingly or whether an application for a new license or certificate

must be filed. The provider will be notified in writing within 60 days following receipt of

the request as to whether the modification is approved or a new license or certificate is

required.

22 VAC 42-11-120. Denial.

A. An application for licensure or certification may be denied when the applicant:

1. Violates any provision of applicable laws or regulations made pursuant to such laws;

2. Has a founded disposition of child abuse or neglect after the appeal process has

been completed;

3. Has been convicted of a crime listed in §§ 37.2-416 and 63.2-1726 of the Code of Virginia;

<u>4. Has made false statements on the application or misrepresentation of facts in the application process;</u>

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5. Has not demonstrated good character and reputation as determined through

references, background investigations, driving records, and other application materials;

or

6. Has a history of adverse licensing actions or sanctions.

B. If denial of a license or certificate is recommended, the facility will be notified in

writing of the deficiencies, the proposed action, the right to appeal, and the appeal

process.

22 VAC 42-11-130. Revocation.

A. The license or certificate may be revoked when the provider:

1. Violates any provision of applicable laws or applicable regulations made pursuant to

<u>such laws;</u>

2. Engages in conduct or practices which are in violation of statutes related to abuse or neglect of children;

3. Deviates significantly from the program or services for which a license or certificate

was issued without obtaining prior written approval from the regulatory authority or fails

to correct such deviations within the specified time; or

4. Engages in a willful action or gross negligence which jeopardizes the care or

protection of residents.

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B. If revocation of a license or certificate is recommended, the facility will be notified in writing of the deficiencies, the proposed action, the right to appeal, and the appeal

process.

22 VAC 42-11-140. Summary Suspension.

A. In conjunction with any proceeding for revocation, denial, or other action, when

conditions or practices exist that pose an immediate and substantial threat to the health,

safety, and welfare of the residents, the lead regulatory authority agency head may

issue an order of summary suspension of the license or certificate to operate a

children's residential facility when he believes the operation of the facility should be

suspended during the pendency of such proceeding.

<u>B. Prior to the issuance of an order of summary suspension, the regulatory authority</u> <u>shall contact the Executive Secretary of the Supreme Court of Virginia to obtain the</u> <u>name of a hearing officer. The lead regulatory authority shall schedule the time, date,</u> <u>and location of the administrative hearing with the hearing officer.</u>

<u>C. The order of summary suspension shall take effect upon its issuance. It shall be</u> <u>delivered by personal service and certified mail, return receipt requested, to the address</u> <u>of record of the facility as soon as practicable. The order shall set forth:</u>

1. The time, date, and location of the hearing;

2. The procedures for the hearing;

3. The hearing and appeal rights; and

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4. Facts and evidence that formed the basis for the order of summary suspension.

D. The hearing shall take place within three business days of the issuance of the order

of summary suspension.

E. The regulatory authority shall have the burden of proving in any summary suspension

hearing that it had reasonable grounds to require the facility to cease operations during

the pendency of the concurrent revocation, denial, or other proceeding.

F. The administrative hearing officer shall provide written findings and conclusions,

together with a recommendation as to whether the license or certificate should be

summarily suspended, to the lead regulatory agency head within five business days of the hearing.

<u>G. The lead regulatory agency head shall issue a final order of summary suspension or</u> <u>make a determination that the summary suspension is not warranted based on the facts</u> <u>presented and the recommendation of the hearing officer within seven business days of</u> <u>receiving the recommendation of the hearing officer.</u>

H. The lead regulatory agency head shall issue and serve on the children's residential facility or its designee by personal service or by certified mail, return receipt requested either:

1. A final order of summary suspension including (i) the basis for accepting or rejecting the hearing officer's recommendations, and (ii) notice that the children's residential

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facility may appeal the lead regulatory agency head's decision to the appropriate circuit

court no later than 10 days following issuance of the order; or

2. Notification that the summary suspension is not warranted by

the facts and circumstances presented and that the order of summary suspension is

rescinded.

<u>I. The facility may appeal the lead regulatory agency head's decision on the summary</u> suspension to the appropriate circuit court no more than ten days after issuance of the final order.

J. The outcome of concurrent revocation, denial, and other proceedings shall not be

affected by the outcome of any hearing pertaining to the appropriateness of the order of summary suspension.

K. At the time of the issuance of the order of summary suspension, the lead regulatory authority shall contact the appropriate agencies to inform them of the action and the need to develop relocation plans for residents, and ensure that parents and guardians

are informed of the pending action.

22 VAC 42-11-150. Variances.

A. Any request for a variance shall be submitted in writing to the regulatory authority and should include a:

1. Justification why enforcement of the standard would create an

undue hardship; and

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2. Justification why resident care would not be adversely affected if the variance was

granted.

B. A variance shall not be effected prior to approval of the regulatory authority.

22 VAC 42-11-160. Investigation of Complaints and Allegations.

The four departments of Education; Juvenile Justice; Mental Health, Mental Retardation

and Substance Abuse Service; and Social Services are responsible for complete and

prompt investigation of all complaints and allegations at the facilities where they have

regulatory authority, and for notification of the appropriate persons or agencies when

removal of residents may be necessary. Suspected criminal violations shall be reported

to the appropriate law enforcement authority.

22 VAC 42-11-170. Governing Body.

A. The provider shall clearly identify the corporation, association, partnership, individual, or public agency that is the licensee.

B. The provider shall clearly identify any governing board, body, entity or person to

whom it delegates the legal responsibilities and duties of the provider.

22 VAC 42-11-180. Responsibilities of the Provider.

A. The provider shall appoint a qualified chief administrative officer to whom it

delegates, in writing, the authority and responsibility for administrative direction of the facility.

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B. The provider shall develop and implement a written decision making plan which shall

provide for a staff person with the qualifications of the chief administrative officer or

program director to be designated to assume the temporary responsibility for the

operation of the facility. Each plan must be approved by the regulatory agency and

include an organizational chart.

C. The provider shall develop a written statement of the objectives of the facility

including a description of the target population and the programs to be offered.

D. The provider shall develop and implement written policies and procedures to monitor

and evaluate service quality and effectiveness, on a systematic and on-going basis.

The provider shall implement improvements when indicated.

22 VAC 42-11-190. Fiscal Accountability.

A. Facilities operated by corporations, unincorporated organizations or associations,

individuals, or partnerships shall prepare, at the end of each fiscal year:

1. An operating statement showing revenue and expenses for the fiscal year just ended;

2. A working budget showing projected revenue and expenses for the next fiscal year

that gives evidence that there are sufficient funds to operate; and

3. A balance sheet showing assets and liabilities for the fiscal year just ended.

<u>B. There shall be a system of financial record keeping that shows a separation of the facility's accounts from all other records.</u>

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C. The provider shall develop and implement written policies and procedures that

address the day-to-day handling of facility funds to include:

1. Handling of deposits;

2. Writing of checks; and

3. Handling of petty cash.

22 VAC 42-11-200. Insurance.

A. The facility shall maintain liability insurance covering the premises and the facility's operations.

B. The facility shall provide documentation that all vehicles used to transport residents are insured, including vehicles owned by staff.

C. The members of the governing body and staff who have been authorized to handle

the facility's or resident's funds shall be bonded or otherwise indemnified against

employee dishonesty.

22 VAC 42-11-210. Fund-Raising.

The facility shall not use residents in its fund-raising activities without written permission

of the legal guardian and the permission of residents 14 years or older.

22 VAC 42-11-220. Weapons.

The facility shall develop and implement a written policies and procedures governing the

possession and use of firearms, pellet guns, air guns, and other weapons on the

facility's premises and on facility related activities. The policy shall provide that no

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firearms, pellet guns, air guns, or other weapons shall be permitted on the premises or

at facility sponsored activities unless the weapons are:

1. In the possession of licensed security personnel or law enforcement officers;

2. Kept securely under lock and key; or

3. Used by a resident with the legal guardian's permission, under the supervision of a

responsible adult, in accord with policies and procedures developed by the facility for

the weapons' lawful and safe use.

22 VAC 42-11-230. Relationship to Regulatory Authority.

A. The provider shall submit or make available to the regulatory authority such reports

and information as the regulatory authority may require to establish compliance with

these interdepartmental standards and other applicable regulations and statutes.

B. The governing body or its official representative shall notify the regulatory authorities

within five working days of any change in administrative structure or newly hired chief

administrative officer.

22 VAC 42-11-240. Facilities Serving Persons Over the Age of 17 Years.

Facilities which are approved to serve persons over the age of 17 years shall comply with these interdepartmental standards for all occupants regardless of age, except when it is determined by the regulatory authorities that housing, programs, services, and supervision for such persons are provided separately from those for the residents.

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22 VAC 42-11-250. Health Information.

A. Health information required by this section shall be maintained for each staff member and for each individual who resides in a building occupied by residents, including each person who is not a staff member or resident of the facility. Health information is to be handled, maintained and stored in a fashion which maintains confidentiality of the information at all times. B. Tuberculosis Evaluation.

1. At the time of hire, each individual shall submit the results of a screening assessment documenting the absence of tuberculosis in a communicable form as evidenced by the completion of a form containing, at a minimum, the elements of a current screening form published by the Virginia Department of Health. The screening assessment shall be no older than 30 days.

2. Each individual shall annually submit the results of a -screening assessment, documenting that the individual is free of tuberculosis in a communicable form as evidenced by the completion of a form containing, at a minimum, the elements of a current screening form published by the Virginia Department of Health.

C. Subsequent Evaluations for Tuberculosis

<u>1. An individual who comes in contact with a known case of infectious tuberculosis shall</u> <u>be screened as determined appropriate based on consultation with the local health</u> <u>department.</u>

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2. An individual who develops chronic respiratory symptoms of three weeks duration

shall be evaluated immediately for the presence of infectious tuberculosis.

D. An individual suspected of having infectious tuberculosis shall not be permitted to

return to work or have contact with staff or residents until a physician has determined

that the individual is free of infectious tuberculosis.

E. The facility shall report any active case of tuberculosis developed by a staff member

to the local health department.

22 VAC 42-11-260. Physical or Mental Health of Personnel.

A. The provider or the regulatory authority may require a report of examination by a

licensed physician or mental health professional when there are indications that an

individual's physical, mental, or emotional health may jeopardize the care of residents.

B. An individual who is determined by a licensed physician or mental health

professional, to show an indication of a physical or mental condition which may

jeopardize the safety of residents or which would prevent the performance of duties

shall be removed immediately from contact with residents and food served to residents

until the condition is cleared as evidenced by a signed statement from the physician or

mental health professional.

22 VAC 42-11-270. Qualifications.

<u>A. Standards establishing minimum position qualifications shall be applicable to all</u> <u>facilities. In lieu of the minimum position qualifications contained in this chapter,</u>

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facilities subject to (i) the rules and regulations of the Virginia Department of Human

Resource Management or (ii) the rules and regulations of a local government personnel

office may develop written minimum entry level qualifications in accord with the rules

and regulations of the supervising personnel authority.

B. A person who assumes or is designated to assume the responsibilities of a position

or any combination of positions described in these standards shall:

1. Meet the qualifications of the position or positions;

2. Fully comply with all applicable standards for each function; and

3. Demonstrate a working knowledge of the policies and procedures that are applicable

to his specific position or positions.

C. When services or consultation are obtained on a contractual basis they shall be

provided by professionally qualified personnel.

22 VAC 42-11-280. Job Descriptions.

A. There shall be a written job description for each position which, at a minimum,

includes the:

1. Job title;

2. Duties and responsibilities of the incumbent;

3. Job title of the immediate supervisor; and

4. Minimum education, experience, knowledge, skills, and abilities required for entry

level performance of the job.

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B. A copy of the job description shall be given to each person assigned to a position at

the time of employment or assignment.

22 VAC 42-11-290. Written Personnel Policies and Procedures.

A. The provider shall have and implement provider approved written personnel policies

and make its written personnel policies readily accessible to each staff member.

B. The provider shall develop and implement written policies and procedures to assure

that persons employed in or designated to assume the responsibilities of each position

possess the education, experience, knowledge, skills, and abilities specified in the job

description for the position.

22 VAC 42-11-300. Personnel Records.

A. Separate up-to-date written or automated personnel records shall be maintained for each employee, student/intern, volunteer, and contractual service provider for whom background investigations are required by Virginia statute. Content of personnel records of volunteers and contractual service providers may be limited to documentation of compliance with requirements of Virginia laws regarding child protective services and criminal history background investigations.

B. The records of each employee shall include:

<u>1. A completed employment application form or other written material providing the</u> <u>individual's name, address, phone number, and social security number or other unique</u> <u>identifier;</u>

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- 2. Educational background and employment history;
- 3. Written references or notations of oral references;
- 4. Reports of required health examinations;
- 5. Annual performance evaluations;
- 6. Date of employment and separation;
- 7. Documentation of compliance with requirements of Virginia laws regarding child

protective services and criminal history background investigations;

8. Documentation of educational degrees and of professional certification or licensure;

9. Documentation of all training required by this regulation and any other training

received by individual staff; and

10. A current job description.

C. Personnel records, including separate health records, shall be retained in their

entirety for three years after separation from employment, contractual service,

student/intern, or volunteer service.

22 VAC 42-11-310. Staff Development.

A. Required initial training:

1. Within seven days following their begin date, each staff member responsible for

supervision of children shall receive basic orientation to the facility's behavior

intervention policies, procedures and techniques regarding less restrictive interventions,

timeout, and physical restraint.

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2. Within 14 days following an individual's begin date, or before an individual is alone

supervising children, the provider shall implement emergency preparedness and

response training which shall include:

a. Alerting emergency personnel and sounding alarms;

b. Implementing evacuation procedures, including evacuation of residents with special

needs (i.e., deaf, blind, non-ambulatory);

c. Using, maintaining, and operating emergency equipment;

d. Accessing emergency information for residents including medical information; and

e. Utilizing community support services.

3. Within 14 days following their begin date, new employees, employees transferring

from other facilities operated by the same sponsor, relief staff, volunteers and

students/interns shall be given orientation and training regarding:

a. The objectives of the facility;

b. Practices of confidentiality;

c. The decision making plan;

d. The Standards for Interdepartmental Regulation of Children's Residential Facilities including the prohibited actions as outlined in this regulation; and

e. Other policies and procedures that are applicable to their positions and their duties and responsibilities.

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4. Within 30 days following their begin date, all staff working with residents shall be

enrolled in a standard first aid class and in a cardiopulmonary resuscitation class

facilitated by the American Red Cross or other recognized authority, unless the

individual is currently certified in first aid and cardiopulmonary resuscitation.

5. Within 30 days following their begin date, all staff working with residents shall be

trained in child abuse and neglect; mandatory reporting; maintaining appropriate

professional relationships and interaction among staff and residents; and suicide

prevention.

6. Within 30 days following their begin date, all staff shall be trained on the facility's policies and procedures regarding universal precautions.

7. Within 30 days following their begin date, all staff shall be trained on good neighbor policies and community relations.

8. Before they can administer medication, all staff responsible for medication

administration shall have successfully completed a medication training program

approved by the Board of Nursing or be licensed by the Commonwealth of Virginia to administer medications.

9. All staff shall be trained in any area of quality improvement as identified from the results of the quality improvement plan.

B. Required annual retraining:

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22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

1. All employees, contractors, students/interns, and volunteers shall complete an annual

refresher emergency preparedness and response training which shall include:

a. Alerting emergency personnel and sounding alarms;

b. Implementing evacuation procedures, including evacuation of residents with special

needs (i.e., deaf, blind, non-ambulatory);

c. Using, maintaining, and operating emergency equipment;

d. Accessing emergency information for residents including medical information; and

e. Utilizing community support services.

2. All staff who administer medication shall complete annual refresher medication

training.

3. All child care staff shall receive annual retraining on the provider's behavior

intervention and timeout policies and procedures.

4. All staff working with residents shall receive annual retraining in child abuse and

neglect; mandatory reporting; maintaining appropriate professional relationships and

interaction among staff and residents; and suicide prevention.

5. All staff shall receive annual retraining on the provider's policies and procedures

regarding universal precautions.

D. Each full time staff person who works with residents shall complete an additional 15 hours of annual training applicable to their job duties.

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E. Facilities shall develop and implement written policies and procedures to ensure that

part time staff receive training applicable to their positions.

F. Training provided will be comprehensive and based on the needs of the population

served to ensure that staff have the competencies to perform their jobs.

22 VAC 42-11-320. Staff Supervision.

The provider shall develop and implement written policies and procedures regarding the

supervision of staff, volunteers and students/interns. These policies and procedures

shall include:

- 1. Type of supervision;
- 2. Frequency of supervision; and

3. How the supervision will be documented.

22 VAC 42-11-330. The Applicant.

A. Each applicant shall show evidence that they have been trained on appropriate siting of children's residential facilities.

B. The applicant shall be interviewed in person by the regulatory authority to determine the qualifications of the owner or operator as set out in this regulation.

C. Should the applicant not be qualified to perform the duties of the chief administrative

officer, the applicant shall hire an individual with the qualifications, as set out in this

regulation, to perform the duties of the chief administrative officer.

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22 VAC 42-11-340. The Chief Administrative Officer.

A. The chief administrative officer shall have the following responsibilities:

1. Responsibility for compliance with the Standards for Interdepartmental Regulation of

Children's Residential Facilities and other applicable standards;

2. Responsibility for all personnel;

3. Overseeing facility operation in its entirety, including the approval of the design of the

structured program of care and its implementation; and

4. Responsibility for the facility's financial integrity.

B. A chief administrative officer appointed after the effective date of these standards

shall have at least:

1. A master's degree in social work, psychology, counseling, or

nursing and two years of full time paid work experience in a children's residential facility

and one year full time experience in an administrative or supervisory capacity; or

2. A baccalaureate degree in social work, psychology,

counseling, or nursing and three years full time paid work experience with children, at least two of which were in a children's residential facility and one year of administrative or supervisory experience; or

3. A master's in education and two years of full time paid work experience in a children's residential facility and one year full time experience in an administrative or supervisory capacity or baccalaureate degree in education and three years full time paid work

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experience with children, at least two of which were in a children's residential facility and

one year of administrative or supervisory experience may be accepted for a chief

administrative officer of a program whose lead regulatory agency is the Department of

Education; or

4. A baccalaureate degree and seven years of full time paid work experience with

children at least four of which shall be in a children's residential facility and two years of

administrative or supervisory experience.

C. Any applicant for the chief administrative officer position shall submit the following to

demonstrate compliance with the qualifications required by this regulation for the chief administrative officer:

1. Official transcripts from the accredited college or university of attendance within 30 days of hire; and

2. Documentation of prior relevant experience.

22 VAC 42-11-350. Program Director.

A. The facility's program shall be directed by one or more qualified persons.

B. Persons directing programs shall be responsible for the development and

implementation of the programs and services offered by the facility, including

overseeing assessments, service planning, staff scheduling, and supervision.

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C. Persons directing programs of a facility licensed or certified to care for 13 or more residents shall be full time, qualified staff members.

D. A person appointed after the effective date of these standards to direct programs shall have at least:

1. A master's degree in social work, psychology, counseling, or nursing and two years

of full time paid work experience with children, one of which needs to be in a children's residential facility and one year of administrative or supervisory experience;

2. A baccalaureate degree in social work, psychology, counseling or nursing and three

years full time paid experience working with children, one of which must be in a

children's residential facility and one year of administrative or supervisory experience;

3. A license or certificate issued by the Commonwealth of Virginia as a drug or

alcoholism counselor/worker if the facility's purpose is to treat drug abuse or alcoholism;

4. A baccalaureate degree and five years of full time paid experience working with

children at least three of which must be in a children's residential facility and one year of

full time supervisory or administrative experience; or

5. A master's degree in education and two years of full time paid work experience with children, one of which needs to be in a children's residential facility and one year of administrative or supervisory experience or a baccalaureate degree in education with an endorsement in at least one area of disability served by the program and three years full time paid experience working with children, one of which must be in a children's

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residential facility and one year of administrative or supervisory experience may be

accepted for a program director of a program whose lead regulatory agency is the

Department of Education.

E. Any applicant for the program director position shall submit the following to

demonstrate compliance with the qualifications required by this regulation for the

program director:

1. Official transcripts from the accredited college or university of attendance within 30

days of hire; and

2. Documentation of prior relevant experience.

22 VAC 42-11-360. Case manager.

A. Case managers shall have the responsibility for:

1. Coordination of all services offered to each resident; and

2. Provision of case management services as required in 22 VAC 42-11-760.A.

B. Case managers shall have:

1. A master's degree in social work, psychology, or counseling; or

2. A baccalaureate degree in social work or psychology with documented field work

experience and must be supervised by the program director or other staff employed by

the provider with the same qualifications as required by 22 VAC 42 -11-350.D; or

3. A baccalaureate degree and three years of full time paid experience working with

children at least one of which shall be in a children's residential facility.

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22 VAC 42-11-370. Child care supervisor.

A. Child care supervisors shall have responsibility for the:

1. Development of the daily living program within each child care unit; and;

2. Orientation, training and supervision of direct care workers.

B. Child care supervisors shall have:

1. A baccalaureate degree in social work or psychology and two years of full time paid

experience working with children one year of which must have been in a residential

facility for children;

2. A high school diploma or a General Education Development Certificate (G.E.D.) and

a minimum of five years full time paid experience working with children with at least two

years in a residential facility for children; or

3. A combination of education and experience working with children as approved by the

lead regulatory authority.

22 VAC 42-11-380. Child care staff.

A. The child care worker shall have responsibility for guidance and supervision of the

children to whom he is assigned including:

1. Overseeing physical care;

2. Development of acceptable habits and attitudes;

3. Management of resident behavior; and

4. Helping to meet the goals and objectives of any required service plan.

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B. A child care worker and a relief child care worker shall:

1. Have a baccalaureate degree in human services;

2. Have an associates degree and three months experience working with children; or

3. Be a high school graduate or have a General Education Development Certificate

(G.E.D.) and have six months of experience working with children.

C. Child care staff with a high school diploma or G.E.D. with no experience working with

children may not work alone, but may be employed as long as they are working directly

with the child care supervisor, chief administrative officer, program director, or case

<u>manager.</u>

D. An individual hired, promoted, demoted, or transferred to a child care worker's

position after the effective date of these standards shall be at least 21 years old.

E. The provider shall not be dependent on temporary contract workers to provide child

<u>care.</u>

22 VAC 42-11-390. Relief Staff.

Qualified relief staff shall be employed as necessary to meet the needs of the programs and services offered and to maintain a structured program of care in accordance with 22 VAC 42-11-780.

22 VAC 42-11-400. Volunteers and Students/Interns.

A. A facility that uses volunteers or students/interns shall develop and implement written policies and procedures governing their selection and use.

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B. The facility shall not be dependent upon use of volunteers or students/interns to

provide basic services.

C. Responsibilities of volunteers and students/interns shall be clearly defined in writing.

D. Volunteers and students/interns shall have qualifications appropriate to the services

they render.

22 VAC 42-11-410. Support Functions.

A. Child care workers and other staff responsible for child care may assume the duties

of non-child care personnel only when these duties do not interfere with their child care responsibilities.

B. Residents shall not be solely responsible for support functions, including but not

necessarily limited to, food service, maintenance of building and grounds, and

housekeeping.

22 VAC 42-11-420. Buildings, Inspections and Building Plans.

A. All buildings and building related equipment shall be inspected and approved by the

local building official. Approval shall be documented by a certificate of occupancy.

B. The facility shall document at the time of its original application evidence of

consultation with state or local fire prevention authorities.

<u>C. The facility shall document annually after the initial application that buildings and</u> <u>equipment are maintained in accordance with the Virginia Statewide Fire Prevention</u> <u>Code (13 VAC 5-51-10 et. seq.).</u>

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D. At the time of the original application and at least annually thereafter the buildings

shall be inspected and approved by state or local health authorities, whose inspection

and approval shall include:

1. General sanitation;

2. The sewage disposal system;

3. The water supply; and

4. Food service operations.

E. The buildings and physical environment shall provide adequate space and shall be of

a design that is suitable to house the programs and services provided and meet

specialized needs of the residents.

F. Building plans and specifications for new construction, change in use of existing buildings, and any structural modifications or additions to existing buildings shall be submitted to and approved by the lead regulatory agency and by other appropriate regulatory authorities.

G. Swimming pools shall be inspected annually by the state or local health authorities or by a swimming pool business.

22 VAC 42-11-430. Heating Systems, Ventilation and Cooling Systems.

<u>A. Heat shall be evenly distributed in all rooms occupied by the residents such that a</u> <u>temperature no less than 68° F is maintained, unless otherwise mandated by state or</u> <u>federal authorities.</u>

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B. Natural or mechanical ventilation to the outside shall be provided in all rooms used

by residents.

C. Air conditioning or mechanical ventilating systems, such as electric fans, shall be

provided in all rooms occupied by residents when the temperature in those rooms

exceeds 80°F.

22 VAC 42-11-440. Lighting.

A. Artificial lighting shall be by electricity.

B. All areas within buildings shall be lighted for safety and shall be sufficient for the

activities being performed.

C. Lighting in halls shall be adequate and shall be continuous at night.

D. Operable flashlights or battery powered lanterns shall be available for each staff

member on the premises between dusk and dawn to use in emergencies.

E. Outside entrances and parking areas shall be lighted for protection against injuries

and intruders.

22 VAC 42-11-450. Plumbing.

A. Plumbing shall be maintained in good operational condition.

B. An adequate supply of hot and cold running water shall be available at all times.

C. Precautions shall be taken to prevent scalding from running water. Water

temperatures should be maintained at 100° - 120° F.

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22 VAC 42-11-460. Toilet Facilities.

A. There shall be at least one toilet, one hand basin, and one shower or bathtub in each living unit.

B. There shall be at least one bathroom equipped with a bathtub in each facility.

C. There shall be at least one toilet, one hand basin, and one shower or tub for every

eight residents for facilities licensed before July 1, 1981, and have made no structural changes or constructed any buildings.

D. There shall be one toilet, one hand basin, and one shower or tub for every four

residents in any building constructed or structurally modified after July 1, 1981, except

secure custody facilities. Facilities licensed after the effective date of these standards

must comply with the one to four ratio.

E. The maximum number of staff members on duty in the living unit shall be counted in determining the required number of toilets and hand basins when a separate bathroom is not provided for staff.

<u>F. There shall be at least one mirror securely fastened to the wall at a height</u> <u>appropriate for use in each room where hand basins are located except in security</u> rooms in hospitals and secure custody facilities.

22 VAC 42-11-470. Personal Necessities.

A. An adequate supply of personal necessities shall be available to the residents at all times for purposes of personal hygiene and grooming.

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B. Clean, individual washcloths and towels shall be in good repair and available once

each week and more often, if needed.

C. When residents are incontinent or not toilet trained:

1. Provision shall be made for sponging, diapering or other similar care on a

nonabsorbent changing surface which shall be cleaned with warm soapy water after

<u>each use.</u>

2. A covered diaper pail, or its equivalent, with leak proof disposable liners shall be

available. If both cloth and disposable diapers are used there shall be a diaper pail for

<u>each.</u>

3. Adapter seats and toilet chairs shall be cleaned immediately after each use with appropriate cleaning materials.

<u>4. Staff shall thoroughly wash their hands with warm soapy water immediately after</u> assisting a child or themselves with toileting.

5. Appropriate privacy, confidentiality and dignity shall be maintained for residents during toileting and diapering.

22 VAC 42-11-480. Sleeping Areas.

A. When residents are four years of age or older, boys and girls shall have separate sleeping areas.

<u>B. No more than four children may share a bedroom or sleeping area except as</u> provided by other applicable state regulations governing juvenile correctional centers.

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C. Children who use wheelchairs, crutches, canes, or other mechanical devices for

assistance in walking shall be provided with a planned, personalized means of effective

egress for use in emergencies.

D. Beds shall be at least three feet apart at the head, foot, and sides and double-decker

beds shall be at least five feet apart at the head, foot, and sides.

E. Sleeping quarters in facilities licensed by the DSS prior to July 1, 1981, and facilities

established, constructed or structurally modified after July 1, 1981, except for primitive campsites, shall have:

1. At least 80 square feet of floor area in a bedroom accommodating one person;

2. At least 60 square feet of floor area per person in rooms accommodating two or more

persons; and

3. Ceilings with a primary height at least 7½ feet in height exclusive of protrusions, duct work, or dormers.

F. Each child shall have a separate, clean, comfortable bed equipped with a clean mattress, clean pillow, clean blankets, clean bed linens, and, if needed, a clean waterproof mattress cover.

G. Bed linens shall be changed at least every seven days and more often, if needed.

H. Mattresses shall be fire retardant as evidenced by documentation from the

manufacturer except in buildings equipped with an automated sprinkler system as

required by the Virginia Uniform Statewide Building Code.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

I. Cribs shall be provided for residents under two years of age.

J. Each resident shall be assigned drawer space and closet space, or their equivalent,

which is accessible to the sleeping area for storage of clothing and personal belongings

except in secure custody facilities.

K. The sleeping areas' environment shall be conducive to sleep and rest.

22 VAC 42-11-490. Smoking Prohibition.

Smoking shall be prohibited in living areas and in areas where residents participate in programs.

22 VAC 42-11-500. Residents' Privacy.

A. When bathrooms are not designated for individual use, except in secure custody

facilities:

1. Each toilet shall be enclosed for privacy, and

2. Bathtubs and showers shall provide visual privacy for bathing by use of enclosures,

curtains or other appropriate means.

B. Windows in bathrooms, sleeping areas, and dressing areas shall provide for privacy.

C. Every sleeping area shall have a door that may be closed for privacy or quiet and this

door shall be readily opened in case of fire or other emergency. In secure custody

facilities, the door may be equipped with an observation window.

D. Residents shall be provided privacy from routine sight supervision by staff members

of the opposite gender while bathing, dressing, or conducting toileting activities. This

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

section does not apply to medical personnel performing medical procedures, to staff

providing assistance to infants, or to staff providing assistance to residents whose

physical or mental disabilities dictate the need for assistance with these activities as

justified in the resident's record.

E. Video and audio monitoring shall be permitted only in common hallways and

common areas. All such monitoring shall have the approval of the regulatory authority

and if licensed by DMHMRSAS the approval of the Office of Human Rights. DJJ

certified facilities shall obtain the approval of the regulatory authority before any video or

audio monitoring is permitted. Video and audio monitoring is prohibited in bathrooms,

dressing areas, and bedrooms.

22 VAC 42-11-510. Living Rooms and Indoor Recreation Space.

A. Each living unit, except for secure custody, shall have a living room, or other area for

informal use, for relaxation and entertainment. The furnishings shall provide a

comfortable, home-like environment that is appropriate to the ages of the residents.

B. All facilities shall have indoor recreation space that contains indoor recreation

materials appropriate to the ages and interests of the residents.

<u>C. Facilities licensed or certified to care for 13 or more residents shall have recreation</u> <u>space distinct from the living room.</u>

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

22 VAC 42-11-520. Study Space.

A. Facilities serving a school age population shall provide study space. Study space

may be assigned in areas used interchangeably for other purposes.

B. Study space shall be well lighted, quiet, and equipped with tables or desks and

<u>chairs.</u>

22 VAC 42-11-530. Kitchen and Dining Areas.

A. Meals shall be served in areas equipped with sturdy tables and benches or chairs

which are size and age appropriate for the residents.

B. Adequate kitchen facilities and equipment shall be provided for preparation and

serving of meals.

C. Walk-in refrigerators, freezers, and other enclosures shall be equipped to permit

emergency exits.

22 VAC 42-11-540. Laundry Areas.

Appropriate space and equipment in good repair shall be provided if laundry is done at

the facility.

22 VAC 42-11-550. Storage.

Space shall be provided for safe storage of items such as first aid equipment,

household supplies, recreational equipment, luggage, out-of-season clothing, and other materials.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

22 VAC 42-11-560. Staff Quarters.

A. A separate, private bedroom shall be provided for staff and their families when a staff

member is on duty for 24 consecutive hours or more.

B. A separate private bathroom shall be provided for staff and their families when there

are more than four persons in the living unit and the staff person is on duty for 24

consecutive hours or more.

C. Staff and members of their families shall not share bedrooms with residents.

22 VAC 42-11-570. Office Space.

Space shall be provided for administrative activities including, as appropriate to the

program, confidential conversations and provision for storage of records and materials.

22 VAC 42-11-580. Buildings and Grounds.

A. The facility's grounds shall be safe, properly maintained, and free of

clutter and rubbish. The grounds include, but are not limited to, all areas where

residents, staff, and visitors may reasonably be expected to have access,

including roads, pavements, parking lots, open areas, stairways, railings, and potentially

hazardous or dangerous areas.

<u>B. The interior and exterior of all buildings shall be safe, properly maintained, clean and in good working order.</u> This includes, but is not limited to, required locks, mechanical <u>devices, indoor and outdoor equipment, and furnishings.</u>

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

C. Outdoor recreation space shall be available and appropriately equipped for the

residents' use.

22 VAC 42-11-590. Equipment and Furnishings.

A. All furnishings and equipment shall be safe, clean, and suitable to the ages and

number of residents.

B. There shall be at least one continuously operable, non-pay telephone accessible to

staff in each building in which children sleep or participate in programs.

22 VAC 42-11-600. Housekeeping and Maintenance.

A. All buildings shall be well-ventilated and free of stale, musty, or foul odors.

B. Adequate provision shall be made for the collection and legal disposal of garbage

and waste materials.

C. Buildings shall be kept free of flies, roaches, rats, and other vermin.

D. A sanitizing agent shall be used in the laundering of bed, bath, table, and kitchen

<u>linens.</u>

22 VAC 42-11-610. Farm and Domestic Animals.

A. Horses and other animals maintained on the premises shall be quartered at a

reasonable distance from sleeping, living, eating and food preparation areas, as well as

a safe distance from water supplies.

B. Animals maintained on the premises shall be tested, inoculated and licensed as required by law.

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22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

C. The premises shall be kept free of stray domestic animals.

D. Pets shall be provided with clean quarters and adequate food and water.

22 VAC 42-11-620. Acceptance of Children.

Children shall be accepted only by court order or by written placement agreement with

legal guardians. This requirement does not apply to temporary care facilities when self-

admission is made according to Virginia law.

22 VAC 42-11-630. Admission Procedures.

A. The facility shall have written criteria for admission which shall include:

1. A description of the population to be served;

2. A description of the types of services offered;

3. Intake and admission procedures;

4. Exclusion criteria to define those behaviors or problems that the facility does not have

the staff with experience or training to manage; and

5. Description of how educational services will be provided to the population being

served.

<u>B. The facility shall accept and serve only those children whose needs are compatible</u> with the services provided through the facility unless a child's admission is ordered by a <u>court of competent jurisdiction.</u>

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

C. Acceptance of a child as eligible for respite care by a facility approved to provide

residential respite care is considered admission to the facility. Each individual period of

respite care is not considered a separate admission.

D. Each facility shall provide documentation showing proof of contractual agreements

or staff expertise to provide educational services, counseling services, psychological

services, medical services, or any other services needed to serve the residents in

accordance with the facility's program description as defined by the facility's criteria of

admission.

22 VAC 42-11-640. Maintenance of Residents' Records.

A. A separate written or automated case record shall be maintained for each resident.

In addition, all correspondence and documents received by the facility relating to the

care of that resident should be maintained as part of the case record. A separate health

record may be kept on each resident.

B. Each case record and health record shall be kept up to date and in a uniform manner.

<u>C. The provider shall develop and implement written policies and procedures for</u> <u>management of all records, written and automated, that shall describe confidentiality,</u> <u>accessibility, security, and retention of records pertaining to residents, including:</u>

1. Access, duplication, dissemination, and acquiring of information only to persons

legally authorized according to federal and state laws;

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

2. Facilities using automated records shall address procedures which include:

a. How records are protected from unauthorized access;

b. How records are protected from unauthorized Internet access;

c. How records are protected from loss;

d. How records are protected from unauthorized alteration; and

e. How records are backed up;

3. Security measures to protect records from loss, unauthorized alteration, inadvertent

or unauthorized access, disclosure of information and transportation of records between

service sites;

4. Designation of person responsible for records management; and

5. Disposition of records in the event the facility ceases to operate.

D. The policy shall specify what information is available to the resident.

E. Active and closed records shall be kept in areas which are accessible to authorized

staff and protected from unauthorized access, fire, and flood.

<u>1. When not in use written records shall be stored in a metal file cabinet or other metal</u> <u>compartment.</u>

2. Facility staff shall assure the confidentiality of the residents' records by placing them in a locked cabinet or drawer or in a locked room when the staff member is not present.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

F. Each resident's written case and health records shall be stored separately

subsequent to the resident's discharge according to applicable statutes and regulations.

G. Written and automated records shall be retained in their entirety for a minimum of

three years after the date of discharge unless otherwise specified by state or federal

requirements.

H. The face sheet shall be retained permanently unless otherwise specified by state or federal requirements.

22 VAC 42-11-650. Interstate Compact on the Placement of Children.

A. Documentation of the prior approval of the administrator of the Virginia Interstate

Compact on the Placement of Children, Virginia Department of Social Services, shall be

retained in the record of each resident admitted from outside Virginia. The

requirements of this section shall not apply to a facility providing documentation that the

administrator of the Virginia interstate compact has determined the facility is statutorily

exempt from the compact's provisions.

<u>B. Documentation that the provider has sent copies of all serious incident reports</u> regarding any child placed through the Interstate Compact to the administrator of the <u>Virginia Interstate Compact on the Placement of Children shall be kept in the resident's</u> record.

C. No later than five days after a resident has been transferred to another facility operated by the same sponsor, the resident's record shall contain documentation that

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

the administrator of the Virginia Interstate Compact on the Placement of Children was

notified in writing of the resident's transfer.

D. No later than 10 days after discharge the resident's record shall contain

documentation that the administrator of the Virginia Interstate Compact on the

Placement of Children was notified in writing of the discharge.

E. The provider shall not discharge or send out-of-state youth in the custody of out-of-

state social services agencies and courts to reside with a parent, relative, or other

individual who lives in Virginia without the approval of the administrator of the Virginia

Interstate Compact on the Placement of Children.

22 VAC 42-11-660. Participation of Residents in Human Research.

The provider shall:

1. Implement a written policy stating that residents will not be used as subjects of

human research; or

2. Document approval, as required by the regulatory authorities, for each research

project using residents as subjects of human research.

22 VAC 42-11-670. Emergency and Self-Admissions.

Providers accepting emergency or self-admissions shall:

<u>1. Develop and implement written policies and procedures governing such admissions</u> which shall include procedures to make and document prompt efforts to obtain (i) a

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

written placement agreement signed by the legal guardian or (ii) the order of a court of

competent jurisdiction;

2. Place in each resident's record the order of a court of competent jurisdiction, a written

request for care, or documentation of an oral request for care; and justification of why

the resident is to be admitted on an emergency basis; and

3. Clearly document in written assessment information gathered for the emergency

admission that the individual meets the facility's criteria for admission.

22 VAC 42-11-680. Application for Admission.

A. Admission shall be based on evaluation of an application for admission. The

requirements of this section do not apply to court ordered placements or transfer of a

resident between residential facilities located in Virginia and operated by the same

<u>sponsor.</u>

B. Providers shall develop, and fully complete prior to acceptance for care, an

application for admission which is designed to compile information necessary to

determine:

1. The educational needs of the prospective resident;

2. The mental health, emotional, and psychological needs of the prospective resident;

3. The physical health needs, including the immunization needs, of the prospective

resident;

4. The protection needs of the prospective resident;

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5. The suitability of the prospective resident's admission;

6. The behavior support needs of the prospective resident; and

7. Information necessary to develop a service plan and a behavior support plan.

C. The resident's record shall contain a completed application for admission at the time

of a routine admission or within 30 days after an emergency admission.

D. Each facility shall develop and implement written policies and procedures to assess

each prospective resident as part of the application process to ensure that:

1. The needs of the prospective resident can be addressed by the facility's services;

2. The facility's staff are trained to meet the prospective resident's needs; and

3. The admission of the prospective resident would not pose any significant risk to (i)

the prospective resident or (ii) the facility's residents or staff.

22 VAC 42-11-690. Written Placement Agreement.

A. The facility, except a facility which accepts admission only upon receipt of the order

of a court of competent jurisdiction, shall develop a written placement agreement which:

1. Authorizes the resident's placement;

2. Addresses acquisition of and consent for any medical treatment needed by the resident;

3. Addresses the rights and responsibilities of each party involved;

4. Addresses financial responsibility for the placement;

5. Addresses visitation with the resident; and

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6. Addresses the education plan for the resident and the responsibilities of all parties.

B. Each resident's record shall contain, prior to a routine admission, a completed

placement agreement signed by a facility representative and the legal guardian or

placing agency, except as permitted for temporary emergency shelters pursuant to §

63.2-1817 of the Code of Virginia.

<u>C. The record of each person admitted based on a court order shall contain a copy of</u> the court order.

22 VAC 42-11-700. Face Sheet.

A. At the time of admission, each resident's record shall include a completed face sheet

which contains (i) the resident's full name, last known residence, birth date, birthplace,

gender, race, social security number or other unique identifier, religious preference, and

admission date; and (ii) names, addresses, and telephone numbers of the resident's

legal guardians, placing agency, and emergency contacts.

B. Information shall be updated when changes occur.

<u>C. The face sheet for pregnant teens shall also include the expected date of delivery</u> and the name of the hospital to provide delivery services to the resident.

D. The face sheet of residents who are transferred to facilities operated by the same

sponsor shall indicate the address and dates of placement and transfer at each location.

E. At the time of discharge the following information shall be added to the face sheet:

1. Date of discharge;

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2. Reason for discharge;

3. Names and addresses of persons to whom the resident was discharged; and

4. Forwarding address of the resident, if known.

22 VAC 42-11-710. Initial Objectives and Strategies.

Within three days following admission, individualized, measurable objectives and

strategies for the first 30 days shall be developed, distributed to affected staff and the

resident, and placed in the resident's record. The objectives and strategies shall be

based on the reasons for admitting the resident. The requirements of this section do

not apply to secure detention facilities, except when a juvenile is confined in post-

dispositional detention.

22 VAC 42-11-720. Service Plan/Quarterly reports.

A. An individualized service plan shall be developed and placed in the resident's record

within 30 days following admission and implemented immediately thereafter.

B. Individualized service plans shall describe in measurable terms the:

1. Strengths and needs of the resident;

2. Resident's current level of functioning;

3. Goals, objectives and strategies established for the resident;

4. Projected family involvement;

5. Projected date for accomplishing each objective; and

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6. Status of the projected discharge plan and estimated length of stay except that this

requirement shall not apply to a facility which discharges only upon receipt of the order

of a court of competent jurisdiction.

C. The initial service plan shall be reviewed within 60 days of the initial plan and within

each 90 day period thereafter and revised as necessary.

D. The provider shall develop and implement written policies and procedures to

document progress of the resident towards meeting goals and objectives of the service

plan which shall include the:

- 1. Format;
- 2. Frequency; and
- 3. Person responsible.

E. There shall be a documented quarterly review of each resident's progress 60 days

following the initial service plan and within each 90 day period thereafter and shall

report the:

- 1. Resident's progress toward meeting the plan's objectives;
- 2. Family's involvement;
- 3. Continuing needs of the resident;
- 4. Resident's progress towards discharge; and
- 5. Status of discharge planning.

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F. Each plan and quarterly progress report shall include the date it was developed and

the signature of the person who developed it.

G. Staff responsible for daily implementation of the resident's individualized service plan

shall be able to describe the resident's behavior in terms of the objectives in the plan.

H. There shall be documentation showing the involvement of the following parties

unless clearly inappropriate, in developing and updating the individualized service plan

and in developing the quarterly progress report:

1. The resident;

2. The resident's family, legal guardian, or legally authorized representative;

3. The placing agency; and

4. Facility staff.

I. The initial individualized service plan, each update, and all quarterly progress reports shall be distributed to the resident; the resident's family, legal guardian, or legally authorized representative; the placing agency; and appropriate facility staff if allowed by federal guidelines and using all procedures as required by federal guidelines.

J. The requirements of this section do not apply to secure detention facilities except when a juvenile is confined in post-dispositional detention.

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22 VAC 42-11-730. Resident Transfer Between Residential Facilities Located in

Virginia and Operated by the Same Sponsor.

A. Except when transfer is ordered by a court of competent jurisdiction, the receiving

provider shall document at the time of transfer:

1. Preparation through sharing information with the resident, the family and the placing

agency about the facility, the staff, the population served, activities and criteria for

admission;

2. Notification to the family, if appropriate; the resident, the placement agency and the legal guardian;

3. Receipt from the sending facility of a written summary of the resident's progress while

at the facility, justification for the transfer, and the resident's current strengths and

<u>needs; and</u>

4. Receipt of the resident's record.

B. The sending facility shall retain a copy of the face sheet and a written summary of the

child's progress while at the facility and shall document the date of transfer and the

name of the facility to which the resident has been transferred.

22 VAC 42-11-740. Discharge.

A. The provider shall have written criteria for discharge that shall include:

1. Criteria for a resident's completing the program which are consistent with the facility's programs and services;

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2. Conditions under which a resident may be discharged before completing the

program; and

3. Procedures for assisting placing agencies in placing the residents should the facility

cease operation.

B. The provider's criteria for discharge shall be accessible to prospective residents,

legal guardians, and placing agencies.

C. The record of each resident discharged upon receipt of the order of a court of

competent jurisdiction shall contain a copy of the court order.

D. Residents shall be discharged only to the legal guardian or legally authorized

representative.

E. A facility approved to provide residential respite care shall discharge a resident when the legal guardian no longer intends to use the facility's services.

F. Information concerning current medications, need for continuing therapeutic

interventions, educational status, and other items important to the resident's continuing

care shall be provided to the legal guardian or legally authorized representative, as

<u>appropriate.</u>

<u>G. Unless discharge is ordered by a court of competent jurisdiction, prior to the planned</u> <u>discharge date, each resident's record shall contain:</u>

1. Documentation that discharge has been planned and discussed with the parent, legal guardian, child placing agency, and resident; and

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2. A written discharge plan.

H. Discharge summaries.

1. No later than 30 days after discharge, a comprehensive discharge summary shall be

placed in the resident's record and sent to the persons or agency which made the

placement. The discharge summary shall review:

a. Services provided to the resident;

b. The resident's progress toward meeting service plan objectives;

c. The resident's continuing needs and recommendations, if any, for further services

and care;

d. Reasons for discharge and names of persons to whom resident was discharged;

e. Dates of admission and discharge; and

f. Date the discharge summary was prepared and the signature of the person preparing

<u>it.</u>

2. In lieu of a comprehensive discharge summary, the record of each resident

discharged upon receipt of the order of a court of competent jurisdiction shall contain a

copy of the court order.

22 VAC 42-11-750. Placement of Residents Outside the Facility.

A resident shall not be placed outside the facility prior to the facility's obtaining a child-

placing agency license from the Department of Social Services except as permitted by

statute or by order of a court of competent jurisdiction.

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22 VAC 42-11-760. Case Management Services.

A. The program of the facility, except a secure detention facility in which juveniles are

not confined with a suspended commitment to the Department of Juvenile Justice, shall

be designed to provide case management services which address:

1. Helping the resident and the parents or legal guardian to understand the effects on

the resident of separation from the family and the effect of group living;

2. Assisting the resident and the family to maintain their relationships and prepare for

the resident's future care;

3. Utilizing appropriate community resources to provide services and maintain contacts with such resources;

<u>4. Helping the resident strengthen his capacity to function productively in interpersonal</u> relationships;

5. Conferring with the child care staff to help them understand the resident's needs in order to promote adjustment to group living; and

6. Working with the resident and with the family or any placing agency that may be involved in planning for the resident's future and in preparing the resident for the return home or to another family, for independent living, or for other residential care.

B. The provision of case management services shall be documented in each resident's record.

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22 VAC 42-11-770. Therapy.

Therapy, if provided, shall be provided by an individual (i) licensed as a therapist by the

Department of Health Professions or (ii) who is licensure eligible and working under the

supervision of a licensed therapist, unless exempted from these requirements under the

Code of Virginia.

22 VAC 42-11-780. Structured Program of Care.

A. There shall be evidence of a structured program of care designed to:

1. Meet the residents' physical and emotional needs;

2. Provide protection, guidance, and supervision; and

3. Meet the objectives of any required service plan.

B. There shall be evidence of a structured daily routine designed to ensure the delivery

of program services.

C. A daily communication log shall be maintained to inform staff of significant

happenings or problems experienced by residents.

D. Health and dental complaints and injuries shall be recorded and shall include the (i)

resident's name, complaint, and affected area and (ii) time of the complaint.

E. The identity of the individual making each entry in the daily activity log shall be

recorded.

F. Routines shall be planned to ensure that each resident receives the amount of sleep and rest appropriate for his age and physical condition.

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G. Staff shall promote good personal hygiene of residents by monitoring and

supervising hygiene practices each day and by providing instruction when needed.

H. The structured daily routine shall comply with any facility and locally imposed

curfews.

22 VAC 42-11-790. Health Care Procedures.

A. The provider shall have and implement written procedures for promptly:

1. Providing or arranging for the provision of medical and dental services for health

problems identified at admission;

2. Providing or arranging for the provision of routine ongoing and follow-up medical and

dental services after admission;

3. Providing emergency services for each resident as provided by statute or by the agreement with the resident's legal guardian:

4. Providing emergency services for any resident experiencing or showing signs of

suicidal or homicidal thoughts, symptoms of mood or thought disorders, or other mental

health problems; and

5. Ensuring that the required information in 22 VAC 42-11-790. B is accessible and upto-date.

B. The following written information concerning each resident shall be readily accessible to staff who may have to respond to a medical or dental emergency:

1. Name, address, and telephone number of the physician and dentist to be notified;

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2. Name, address, and telephone number of a relative or other person to be notified;

3. Medical insurance company name and policy number or Medicaid number;

4. Information concerning;

a. Use of medication;

b. All allergies, including medication allergies;

c. Substance abuse and use; and

d. Significant past and present medical problems.

5. Written permission for emergency medical care, dental care, and obtaining

immunizations or a procedure and contacts for obtaining consent; and

6. Subsections 3 and 5 do not apply to secure detention facilities except when a

resident is confined in post-dispositional detention.

C. Facilities approved to provide respite care shall update the information required by

subsection B of this section at the time of each stay at the facility.

22 VAC 42-11-800. Medical Examinations and Treatment.

A. Each child accepted for care shall have a physical examination by or under the

direction of a licensed physician no earlier than 90 days prior to

admission to the facility or no later than seven days following admission except (i) the

report of an examination within the preceding 12 months shall be acceptable if a child

transfers from one residential facility licensed or certified by a state agency to another,

(ii) a physical examination shall be conducted within 30 days following an emergency

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admission if a report of physical examination is not available, and (iii) this requirement does not apply if a child is admitted to a secure detention facility or to a temporary care facility.

B. At the time of placement, except for secure detention and emergency placements, each resident shall have had a screening assessment for tuberculosis as evidenced by the completion of a screening form containing, at a minimum, the elements found on current screening form published by the Virginia Department of Health. The screening assessment can be no older than 30 days. Secure detention and emergency placements shall have completed the screening assessment on each resident within five days of placement.

<u>C. A screening assessment for tuberculosis shall be completed annually on each</u>
 <u>resident as evidenced by the completion of a form containing, at a minimum, the</u>
 <u>elements of the screening form published by the Virginia Department of Health.</u>
 <u>D. Each resident's health record shall include written documentation of (i) the initial</u>
 physical examination, (ii) an annual physical examination by or under the direction of a

licensed physician including any recommendation for follow up care, and (iii)

documentation of the provision of follow-up medical care recommended by the

physician or as indicated by the needs of the resident.

E. Each physical examination report shall include:

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1. Information necessary to determine the health and immunization needs of the

resident, including:

a. Immunizations administered at the time of the exam;

b. Vision exam;

c. Hearing exam;

d. General physical condition, including documentation of apparent freedom from

communicable disease including tuberculosis;

e. Allergies, chronic conditions, and handicaps, if any;

f. Nutritional requirements, including special diets, if any;

g. Restrictions on physical activities, if any; and

h. Recommendations for further treatment, immunizations, and other examinations

indicated;

2. Date of the physical examination; and

3. Signature of a licensed physician, the physician's designee, or an official of a local

health department.

F. A child with a communicable disease shall not be admitted unless a licensed

physician certifies that:

1.The facility is capable of providing care to the child without jeopardizing residents and staff; and

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2. The facility is aware of the required treatment for the child and the procedures to

protect residents and staff.

The requirements of this subsection shall not apply to temporary shelters and secure detention facilities.

G. Each resident's health record shall include written documentation of (i) an annual

examination by a licensed dentist and (ii) documentation of follow-up dental care

recommended by the dentist or as indicated by the needs of the resident. This

requirement does not apply to secure detention facilities, temporary care facilities, and

respite care facilities.

H. Each resident's health record shall include notations of health and dental complaints and injuries and shall summarize symptoms and treatment given.

<u>I. Each resident's health record shall include, or document the facility's efforts to obtain,</u> <u>treatment summaries of ongoing psychiatric or other mental health treatment and</u> <u>reports, if applicable. This subsection does not apply to secure detention facilities</u>

except when a juvenile is confined in detention with a suspended commitment to the

Department of Juvenile Justice.

J. The provider shall develop and implement written policies and procedures, which include use of universal precautions and addresses communicable and contagious medical conditions. These policies and procedures shall be approved by a medical professional.

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K. A well stocked first-aid kit shall be maintained and readily accessible for minor

injuries and medical emergencies.

22 VAC 42-11-810. Medication.

A. All medication shall be securely locked and properly labeled.

B. All staff responsible for medication administration shall have successfully completed

a medication training program approved by the Board of Nursing or be licensed by the

Commonwealth of Virginia to administer medications before they can administer

medication.

C. Staff authorized to administer medication shall be informed of any known side effects

of the medication and the symptoms of the effects.

D. A program of medication, including over-the-counter medication, shall be initiated for

a resident only when prescribed in writing by a person authorized by law to prescribe medication.

E. Medication prescribed by a person authorized by law shall be administered as prescribed.

F. A medication administration record shall be maintained of all medicines received by each resident and shall include:

1. Date the medication was prescribed;

2. Drug name;

3. Schedule for administration;

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

4. Strength;

5. Route;

6. Actual time administered;

7. Identity of the individual who administered the medication; and

8. Dates the medication was discontinued or changed.

G. In the event of a medication error or an adverse drug reaction, first aid shall be

administered, if indicated. Staff shall promptly contact a poison control center,

pharmacist, nurse, or physician and shall take actions as directed. If the situation is not

addressed in standing orders, the attending physician shall be notified as soon as

possible and the actions taken by staff shall be documented.

H. Medication refusals shall be documented including action taken by staff. The

prescribing professional shall be contacted unless the refusal is addressed in standing orders.

<u>I. The provider shall develop and implement written policies and procedures for</u> <u>documenting medication errors, reviewing medication errors and reactions and making</u> <u>any necessary improvements, the disposal of medication, the storage of controlled</u> <u>substances, and the distribution of medication off campus. The policy and procedures</u> <u>must be approved by a health care professional. The provider shall keep</u> documentation of this approval.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

J. The telephone number of a regional poison control center and other emergency

numbers shall be posted on or next to each nonpay telephone that has access to an

outside line in each building in which children sleep or participate in programs.

K. Syringes and other medical implements used for injecting or cutting skin shall be

locked.

22 VAC 42-11-820. Nutrition.

A. Each resident shall be provided a daily diet which (i) consists of at least three

nutritionally balanced meals and an evening snack, (ii) includes an adequate variety and

guantity of food for the age of the resident, and (iii) meets minimum nutritional

requirements and the U.S. Dietary Guidelines.

B. Menus of actual meals served shall be kept on file for at least six months.

C. Special diets shall be provided when prescribed by a physician and the established

religious dietary practices of the resident shall be observed.

D. Staff who eat in the presence of the residents shall be served the same meals as the

residents unless a special diet has been prescribed by a physician for the staff or

residents or the staff or residents are observing established religious dietary practices.

E. There shall not be more than 15 hours between the evening meal and breakfast the following day.

F. Providers shall assure that food is available to residents who wish to eat breakfast before the 15 hours have expired.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

G. Providers shall receive approval from their regulatory authority if they wish to extend

the time between meals on weekends and holidays. There shall never be more than 17

hours between the evening meal and breakfast the following day on weekends and

<u>holidays.</u>

22 VAC 42-11-830. Staff Supervision of Residents.

A. No member of the child care staff shall be on duty more than six consecutive days

without a rest day, except in an emergency.

B. Child care staff shall have an average of at least two rest days per week in any four-

week period. Rest days shall be in addition to vacation time and holidays.

C. Child care staff other than live in staff shall not be on duty more than 16 consecutive

hours, except in an emergency.

<u>D. There shall be at least one trained child care worker, on duty and actively supervising</u> residents at all times that one or more residents are present.

E. Whenever children are being supervised by staff there shall be at least one staff

person present with a current basic certificate in standard first aid and a current

certificate in cardiopulmonary resuscitation issued by the American Red Cross or other

recognized authority.

F. Supervision Policies.

1. The provider shall develop and implement written policies and

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

procedures which address staff supervision of children including contingency plans for

resident illnesses, emergencies, off campus activities, and resident preferences. These

policies and procedures shall be based on the:

a. Needs of the population served;

b. Types of services offered;

c. Qualifications of staff on duty; and

d. Number of residents served.

2. At all times the ratio of staff to residents shall be at least one staff to eight residents

for facilities during the hours residents are awake except when the lead regulatory

agency has approved or required a supervision plan with a different ratio based on the

needs of the population served.

3. Providers requesting a ratio that allows a higher number of residents to be supervised

by one staff person than was approved or required shall submit a justification to the lead

regulatory agency which shall include:

a. Why resident care will not be adversely affected and

b. How residents' needs will be met, on an individual as well as group basis.

4. Written policies and procedures governing supervision of residents and any

justifications for a ratio deviation that allows a higher number of residents to be

supervised by one staff than was approved or required, shall be reviewed and approved

by the regulatory authority prior to implementation.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

5. The supervision policies or a summary of the policies shall be provided, upon

request, to the placing agency or legal guardian prior to placement.

6. The Board of Juvenile Justice shall determine the supervision ratios for facilities

regulated by the Department of Juvenile Justice.

22 VAC 42-11-840. Emergency Telephone Numbers.

A. There shall be an emergency telephone number where a staff person may be

immediately contacted 24 hours a day.

B. Residents who are away from the facility and the adults responsible for their care

during the absence shall be furnished with the emergency phone number.

22 VAC 42-11-850. Searches.

A. Strip searches and body cavity searches are prohibited except:

1. As permitted by other applicable state regulations; or

2. As ordered by a court of competent jurisdiction.

B. A provider that does not conduct pat downs shall have a written policy prohibiting

<u>them.</u>

C. A provider that conducts pat downs shall develop and implement written policies and procedures governing them which shall provide that:

1. Pat downs shall be limited to instances where they are necessary to prohibit contraband;

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

2. Pat downs shall be conducted by personnel of the same gender as the resident being

searched;

3. Pat downs shall be conducted only by personnel who are specifically authorized to

conduct searches by the written policies and procedures; and

4. Pat downs shall be conducted in such a way as to protect the subject's dignity and in

the presence of one or more witnesses.

22 VAC 42-11-860. Behavior Support.

A. Within 30 days of admission, the provider shall develop and implement a written

behavior support plan that allows the resident to self-manage his own behaviors. Each

individualized plan shall include:

1. Identification of positive and problem behavior;

2. Identification of triggers for behaviors;

3. Identification of successful intervention strategies for problem

behavior;

4. Techniques for managing anger and anxiety; and

5. Identification of interventions that may escalate inappropriate

behaviors.

B. Individualized behavior support plans shall be developed in consultation

with the:

1. Resident;

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

2. Legal guardian;

3. Resident's parents, if applicable;

4. Program director;

5. Placing agency staff; and

6. Other applicable individuals.

C. Prior to working alone with an assigned resident each staff member shall

demonstrate knowledge and understanding of that resident's behavior support plan.

22 VAC 42-11-870. Timeout.

A. The provider shall develop and implement written policies and procedures governing

the conditions under which a resident may be placed in timeout and the maximum

period of timeout. The conditions and maximum period of timeout shall be based on the

resident's chronological and developmental level.

B. The area in which a resident is placed shall not be locked nor the door secured in a

manner that prevents the resident from opening it, except that this subsection does not

apply to secure custody facilities.

C. A resident in timeout shall be able to communicate with staff.

D. Staff shall check on the resident in the timeout area at least every 15 minutes and

more often depending on the nature of the resident's disability, condition, and behavior.

E. Use of timeout and staff checks on the residents shall be documented.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

22 VAC 42-11-880. Prohibitions.

The following actions are prohibited:

1. Deprivation of drinking water or food necessary to meet a resident's daily nutritional

needs, except as ordered by a licensed physician for a legitimate medical purpose and

documented in the resident's record;

2. Limitation on contacts and visits with the resident's attorney, a probation officer,

regulators, or placing agency representative;

3. Bans on contacts and visits with family or legal guardians except as permitted by

other applicable state regulations or by order of a court of competent jurisdiction;

4. Delay or withholding of incoming or outgoing mail, except as permitted by other

applicable state and federal regulations or by order of a court of competent jurisdiction;

5. Any action which is humiliating, degrading, or abusive;

6. Corporal punishment;

7. Subjection to unsanitary living conditions;

8. Deprivation of opportunities for bathing or access to toilet facilities, except as ordered

by a licensed physician for a legitimate medical purpose and documented in the

resident's record;

9. Deprivation of health care;

10. Deprivation of appropriate services and treatment;

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

11. Application of aversive stimuli, except as permitted pursuant to other applicable

state regulations;

12. Administration of laxatives, enemas, or emetics, except as ordered by a licensed

physician or poison control center for a legitimate medical purpose and documented in

the resident's record;

13. Deprivation of opportunities for sleep or rest, except as ordered by a licensed

physician for a legitimate medical purpose and documented in the resident's record; and

14. Limitation on contacts and visits with advocates employed by the Department of

Mental Health, Mental Retardation and Substance Abuse Services or the Virginia Office

of Protection and Advocacy.

22 VAC 42-11-890. Pharmacological or Mechanical Restraints.

A. Use of mechanical restraints is prohibited except, as permitted by other applicable

state regulations or as ordered by a court of competent jurisdiction.

B. Use of pharmacological restraints is prohibited.

22 VAC 42-11-900. Behavioral Interventions.

A. The provider shall develop and implement written policies and procedures

for behavioral interventions and for documenting and monitoring the management of

resident behavior. Rules of conduct shall be included in the written policies and

procedures. These policies and procedures shall:

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

1. Define and list techniques that are used and available for use in the order of their

relative degree of restrictiveness;

2. Specify the staff members who may authorize the use of each technique; and

3. Specify the processes for implementing such policies and procedures

B. Written information concerning the policies and procedures of the provider's

behavioral support and intervention programs shall be provided prior to admission to

prospective residents, legal guardians, and placing agencies. For court ordered and

emergency admissions, this information shall be provided to:

1. Residents within 12 hours following admission;

2. Placing agencies within 72 hours following the resident's admission; and

<u>3. Legal guardians within 72 hours following the resident's admission, except that this</u> requirement does not apply:

a. To secure detention facilities except when a juvenile is confined in post-dispositional;

b. When a facility is providing temporary care of 30 days or less while conducting a

diagnostic evaluation to identify the most appropriate long-term placement for a child

who has been committed to the Department of Juvenile Justice; and

c. When a state mental hospital is evaluating a child's treatment needs as provided by

the Code of Virginia.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

C. When substantive revisions are made to policies and procedures governing

management of resident behavior, written information concerning the revisions shall be

provided to:

1. Residents prior to implementation and

2. Legal guardians and placing agencies prior to implementation except that this

requirement does not apply:

a. To secure detention facilities;

b. When a facility is providing temporary care of 30 days or less while conducting a

diagnostic evaluation to identify the most appropriate long-term placement for a child

who has been committed to the Department of Juvenile Justice; and

c. When a state mental hospital is evaluating a child's treatment needs as provided by

the Code of Virginia.

D. The provider shall develop and implement written policies and procedures governing use of physical restraint which shall include:

1. The staff position who will write the report and timeframe;

2. The staff position who will review the report and timeframe; and

3. Methods to be followed should physical restraint, less

intrusive interventions, or measures permitted by other applicable state regulations

prove unsuccessful in calming and moderating the resident's behavior.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

E. All physical restraints shall be reviewed and evaluated to plan for continued staff

development for performance improvement.

F. Use of physical restraint shall be limited to that which is minimally necessary to

protect the resident or others.

G. Trained staff members may physically restrain a resident only after less restrictive

interventions have failed or when failure to restrain would result in harm to the resident

or others.

H. Only trained staff members may manage resident behavior.

I. Each application of physical restraint shall be fully documented in the resident's record

including:

<u>1. Date;</u>

<u>2. Time;</u>

3. Staff involved;

4. Justification for the restraint;

5. Less restrictive interventions which were unsuccessfully attempted prior to using

physical restraint;

6. Duration;

7. Description of method or methods of physical restraint techniques used;

8. Signature of the person completing the report and date; and

9. Reviewer's signature and date.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

J. Providers shall ensure that restraint may only be implemented,

monitored, and discontinued by staff who have been trained in the proper and safe use

of restraint, including hands-on techniques, if applicable, by an individual experienced in

training staff in the management of behavior for the population served.

K. The provider shall review the facility's behavior intervention techniques and policies

and procedures at least annually to determine appropriateness for the population

<u>served.</u>

L. Anytime children are present staff must be present who have completed all trainings

in behavior intervention.

22 VAC 42-11-910. Seclusion.

Seclusion is allowed only as permitted by other applicable state regulations.

22 VAC 42-11-920. Education.

A. Each resident of compulsory school attendance age shall be enrolled, as

provided in the Code of Virginia, in an appropriate educational program within five

school business days. Documentation of the enrollment process shall be kept in the

resident's record.

<u>B. The provider shall ensure that educational guidance and counseling in selecting</u> <u>courses is provided for each resident and shall ensure that education is an integral part</u> <u>of the resident's total program.</u>

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

C. Providers operating educational programs for children with disabilities shall operate

those programs in compliance with applicable state and federal statutes and

regulations.

D. When a child with disabilities has been placed in a residential facility without the

knowledge of school division personnel in the resident's home locality, the facility shall

contact the division superintendent in that locality in order to effect compliance with

applicable state and federal requirements relative to the education of children with

disabilities. Documentation regarding the contact with the resident's home school

locality shall be kept in the resident's record.

E. A provider that has an academic or vocational program that is not certified or

approved by the Department of Education shall document that teachers meet the

qualifications to teach the same subjects in the public schools.

F. Each provider shall develop and implement written policies and procedures to ensure that each resident has adequate study time.

22 VAC 42-11-930. Religion.

<u>A. The provider shall have and implement written policies regarding opportunities for</u> residents to participate in religious activities.

B. The provider's policies on religious participation shall be available to residents and any individual or agency considering placement of a child in the facility.

C. Residents shall not be coerced to participate in religious activities.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

22 VAC 42-11-940. Recreation.

A. The provider shall have a written description of its recreation program which

describes activities which are consistent with the facility's total program and with the

ages, developmental levels, interests, and needs of the residents that includes:

1. Opportunities for individual and group activities;

2. Free time for residents to pursue personal interests which shall be in addition to a

formal recreation program except this subdivision does not apply to secure custody facilities;

3. Use of available community recreational resources and facilities except this

subdivision does not apply to secure custody facilities;

4. Scheduling of activities so that they do not conflict with meals, religious services,

educational programs or other regular events; and

5. Regularly scheduled indoor and outdoor recreational activities that are structured to develop skills and attitudes.

<u>B. The provider shall develop and implement written policies and procedures to ensure</u> the safety of residents participating in recreational activities that include:

1. How activities will be directed and supervised by individuals

knowledgeable in the safeguards required for the activities;

2. How residents are assessed for suitability for an activity and the supervision

provided; and

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22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

3. How safeguards for water related activities will be provided including ensuring that a

certified life guard supervises all swimming activities.

C. For all overnight recreational trips away from the facility the provider shall document

trip planning to include:

1. A supervision plan for the entire duration of the activity including awake and sleeping

<u>hours;</u>

2. A plan for safekeeping and distribution of medication;

3. An overall emergency, safety, and communication plan for the

activity including emergency numbers of facility administration;

4. Staff training and experience requirements for each activity;

5. Resident preparation for each activity;

6. A plan to ensure that all necessary equipment for the activity is in good repair and appropriate for the activity;

7. A trip schedule giving addresses and phone numbers of locations to be visited and how the location was chosen/evaluated;

8. A plan to evaluate residents' physical health throughout the activity and to ensure that the activity is conducted within the boundaries of the resident's capabilities, dignity, and respect for self-determination;

9. A plan to ensure that a certified life guard supervises all swimming activities in which residents participate; and

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

10. Documentation of any variations from trip plans and reason and reason for the

variation.

D. All overnight out-of-state or out-of-country recreational trips require written

permission from each resident's legal guardian. Documentation of the written

permission shall be kept in the resident's record.

22 VAC 42-11-950. Community Relationships.

A. Opportunities shall be provided for the residents to participate in activities and to

utilize resources in the community, except this section does not apply to secure custody facilities.

<u>B. The provider shall develop and implement written policies and procedures for</u> <u>evaluating persons or organizations in the community who wish to associate with</u> <u>residents on the premises or take residents off the premises. The procedures shall</u> <u>cover how the facility will determine if participation in such community activities or</u> <u>programs would be in the residents' best interest.</u>

<u>C. Each facility shall have a staff community liaison who shall be responsible for</u> <u>facilitating cooperative relationships with neighbors, the school system, local law</u> <u>enforcement, local government officials, and the community at large.</u>

D. Each provider shall develop and implement written policies and procedures for promoting positive relationships with the neighbors that shall be approved by the regulatory authority.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

22 VAC 42-11-960. Clothing.

A. Provision shall be made for each resident to have an adequate supply of clean,

comfortable, and well-fitting clothes and shoes for indoor and outdoor wear.

B. Clothes and shoes shall be similar in style to those generally worn by children of the

same age in the community who are engaged in similar activities, except this

requirement does not apply to secure custody facilities.

C. Residents shall have the opportunity to participate in the selection of their clothing,

except this requirement does not apply to secure custody facilities.

D. Residents shall be allowed to take personal clothing when leaving the facility.

22 VAC 42-11-970. Allowances and Spending Money.

A. The provider shall provide opportunities appropriate to the ages and developmental

levels of the residents for learning the value and use of money, except this requirement does not apply to secure detention facilities.

<u>B. There shall be a written policy regarding allowances which shall be made available to</u> <u>legal guardians at the time of admission, except that this requirement does not apply to</u> <u>secure detention facilities.</u>

<u>C. The provider shall develop and implement written policies for safekeeping and for</u> recordkeeping of any money that belongs to residents.

D. A resident's funds, including any allowance or earnings, shall be used for the resident's benefit.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

22 VAC 42-11-980. Work and Employment.

A. Assignment of chores, which are paid or unpaid work assignments, shall be in

accordance with the age, health, ability, and service plan of the resident.

B. Chores shall not interfere with school programs, study periods, meals, or sleep.

C. Work assignments or employment outside the facility, including reasonable rates of

pay, shall be approved by the program director with the knowledge and consent of the

legal guardian, except this requirement does not apply to secure detention facilities.

D. In both work assignments and employment, the program director shall evaluate the

appropriateness of the work and the fairness of the pay.

22 VAC 42-11-990. Visitation at the Facility and to the Resident's Home.

A. The provider shall have and implement written visitation policies and procedures

which allow reasonable visiting privileges and flexible visiting hours, except as permitted by other applicable state regulations.

<u>B. Copies of the written visitation policies and procedures shall be made available to the</u> <u>parents, when appropriate, legal guardians, the resident, and other interested persons</u> <u>important to the resident no later than the time of admission except that when parents or</u> <u>legal guardians do not participate in the admission process, visitation policies and</u> <u>procedures shall be mailed to them within 24 hours after admission.</u>

C. In secure detention, except when a juvenile is confined in post-dispositional

detention, and temporary care facilities, written visitation policies and procedures shall

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

be provided upon request to parents, legal guardians, residents, and other interested

persons important to the residents.

22 VAC 42-11-1000. Resident Visitation at the Homes of Staff.

If a provider permits staff to take residents to the staff's home, the facility must receive

written permission of the resident's legal guardian or placing agency before the visit

occurs. The written permission shall be kept in the resident's record.

22 VAC 42-11-1010. Vehicles and Power Equipment.

A. Transportation provided for or used by children shall comply with local, state, and

federal laws relating to:

1. Vehicle safety and maintenance;

2. Licensure of vehicles;

3. Licensure of drivers; and

4. Child passenger safety, including requiring children to wear appropriate seat belts or restraints for the vehicle in which they are being transported.

B. There shall be written safety rules which shall include taking head counts at each

stop, which are appropriate to the population served, for transportation of children.

C. The provider shall develop and implement written safety rules for use and

maintenance of vehicles and power equipment.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

22 VAC 42-11-1020. Reports to Court.

When the provider has received legal custody of a child pursuant to the Code of

Virginia, copies of any foster care plans submitted to the court shall be placed in the

resident's record.

22 VAC 42-11-1030. Serious Incident Reports.

A. Any serious incident, accident or injury to the resident; any overnight absence from

the facility without permission; any runaway; and any other unexplained absence shall

be reported within 24 hours: (i) to the placing agency, (ii) to either the parent or legal

guardian, or both as appropriate and (iii) noted in the resident's record.

B. The provider shall document the following:

1. The date and time the incident occurred;

2. A brief description of the incident;

3. The action taken as a result of the incident;

4. The name of the person who completed the report;

5. The name of the person who made the report to the placing agency and to either the

parent or legal guardian; and

6. The name of the person to whom the report was made.

C. The provider shall notify the regulatory authority within 24 hours of any serious illness

or injury, any death of a resident, and all other situations as required by the regulatory

authority. Such reports shall include:

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

1. The date and time the incident occurred;

2. A brief description of the incident;

3. The action taken as a result of the incident;

4. The name of the person who completed the report;

5. The name of the person who made the report to the placing agency and to either the

parent or legal guardian; and

6. The name of the person to whom the report was made.

22 VAC 42-11-1040. Suspected Child Abuse or Neglect.

A. Written policies and procedures related to child abuse and neglect shall be

distributed to all staff members. These shall include procedures for:

1. Handling accusations against staff; and

2. Promptly referring, consistent with requirements of the Code of Virginia, suspected

cases of child abuse and neglect to the local child protective services unit and for

cooperating with the unit during any investigation.

B. Any case of suspected child abuse or neglect shall be reported to the local child protective services unit as required by the Code of Virginia.

C. Any case of suspected child abuse or neglect occurring at the facility, on a facility-

sponsored event or excursion, or involving facility staff shall be reported immediately (i)

to the regulatory authority and placing agency and (ii) to either the resident's parent or

legal guardian, or both, as appropriate.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

D. When a case of suspected child abuse or neglect is reported to child protective

services, the resident's record shall include:

1. The date and time the suspected abuse or neglect occurred;

2. A description of the suspected abuse or neglect;

3. Action taken as a result of the suspected abuse or neglect; and

4. The name of the person to whom the report was made at the local child protective

services unit.

22 VAC 42-11-1050. Grievance Procedures.

A. The provider shall develop and implement written policies and procedures governing

the handling of grievances by residents. If not addressed by other applicable standards,

the policies and procedures shall:

1. Be written in clear and simple language;

2. Be communicated to the residents in an age or developmentally appropriate manner;

3. Be posted in an area easily accessible to residents and their parents and legal

<u>guardians;</u>

4. Ensure that any grievance shall be investigated by an objective employee who is not the subject of the grievance; and

5. Require continuous monitoring by the provider of any grievance to assure there is no retaliation or threat of retaliation against the child.

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

B. All documentation regarding grievances shall be kept on file at the facility for three

years unless other regulations require a longer retention period.

22 VAC 42-11-1060. Emergency and Evacuation Procedures.

A. The provider shall develop a written emergency preparedness and response plan for

all locations. The plan shall address:

1. Documentation of contact with the local emergency coordinator to determine local disaster risks and communitywide plans to address different disasters and emergency situations;

2. Analysis of the provider's capabilities and potential hazards, including natural

disasters, severe weather, fire, flooding, work place violence or terrorism, missing

persons, severe injuries, or other emergencies that would disrupt the normal course of

service delivery;

3. Written emergency management policies outlining specific responsibilities for provision of administrative direction and management of response activities,

coordination of logistics during the emergency, communications, life safety of

employees, contractors, students, volunteers, visitors and residents, property protection,

community outreach, and recovery and restoration;

<u>4. Written emergency response procedures for assessing the situation; protecting</u> <u>residents, employees, contractors, students, volunteers, visitors, equipment and vital</u> <u>records; and restoring services. Emergency procedures shall address:</u>

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

a. Communicating with employees, contractors and community responders;

b. Warning and notification of residents;

c. Providing emergency access to secure areas and opening locked doors;

d. Conducting evacuations to emergency shelters or alternative sites and accounting for

all residents;

e. Relocating residents, if necessary;

f. Notifying family members and legal guardians;

g. Alerting emergency personnel and sounding alarms;

h. Locating and shutting off utilities when necessary;

5. Supporting documents that would be needed in an emergency,

including emergency call lists, building and site maps necessary to shut off utilities,

designated escape routes, and list of major resources such as local emergency

shelters; and

6. Schedule for testing the implementation of the plan and conducting emergency

preparedness drills.

B. The provider shall develop emergency preparedness and response training for all

employees, contractors, students, and volunteers which shall include responsibilities for:

1. Alerting emergency personnel and sounding alarms;

2. Implementing evacuation procedures, including evacuation of residents with special

needs (i.e., deaf, blind, non-ambulatory);

22 VAC 42-11, Standards for Interdepartmental Regulation of Children's Residential Facilities (Proposed)

3. Using, maintaining, and operating emergency equipment;

4. Accessing emergency information for residents including medical information; and

5. Utilizing community support services.

C. The provider shall document the review of the emergency preparedness plan

annually and make necessary revisions. Such revisions shall be communicated to

employees, contractors, students, and volunteers and incorporated into training for

employees, contractors, students and volunteers and orientation of residents to

services.

D. In the event of a disaster, fire, emergency or any other condition that may jeopardize the health, safety and welfare of residents, the provider shall take appropriate action to protect the health, safety and welfare of the residents and take appropriate action to remedy the conditions as soon as possible.

E. Employees, contractors, students, and volunteers shall be knowledgeable in and prepared to implement the emergency preparedness plan in the event of an emergency. F. In the event of a disaster, fire, emergency, or any other condition that may jeopardize the health, safety and welfare of residents, the provider should first respond and stabilize the disaster/emergency. After the disaster/emergency is stabilized, the provider shall report the disaster/emergency to the parent or guardian and the placing agency as soon as possible of the conditions at the facility and report the

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disaster/emergency to the lead regulatory authority as soon as possible, but no later

than 72 hours after the incident occurs.

G. Floor plans showing primary and secondary means of egress shall be posted on

each floor in locations where they can easily be seen by staff and residents.

H. The procedures and responsibilities reflected in the emergency procedures shall be

communicated to all residents within seven days following admission or a substantive

change in the procedures.

I. At least one evacuation drill (the simulation of the facility's emergency procedures)

shall be conducted each month in each building occupied by residents.

J. Evacuation drills shall include, at a minimum:

- 1. Sounding of emergency alarms;
- 2. Practice in evacuating buildings;
- 3. Practice in alerting emergency authorities;
- 4. Simulated use of emergency equipment; and
- 5. Practice in securing resident emergency information.

K. During any three consecutive calendar months, at least one evacuation drill shall be

conducted during each shift.

L. A record shall be maintained for each evacuation drill and shall include the following:

- 1. Buildings in which the drill was conducted;
- 2. Date and time of drill;

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3. Amount of time to evacuate the buildings;

4. Specific problems encountered;

5. Staff tasks completed including:

a. Head count, and

b. Practice in notifying emergency authorities;

6. A summary; and

7. The name of the staff members responsible for conducting and documenting the drill

and preparing the record.

M. The record for each evacuation drill shall be retained for three years after the drill.

N. The facility shall assign one staff member who shall ensure that all requirements

regarding the emergency preparedness and response plan and the evacuation drill

program are met.

22 VAC 42-11-1070. Independent living programs

A. Each independent living program must demonstrate that a structured program using

materials and curriculum, approved by the regulatory authority, is being used to teach

independent living skills. The curriculum must include information regarding each of the

following areas:

1. Money management and consumer awareness;

2. Food management;

3. Personal appearance;

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- 4. Social skills;
- 5. Health/Sexuality;
- 6. Housekeeping;
- 7. Transportation;
- 8. Educational planning/career planning;
- 9. Job seeking skills;
- 10. Job maintenance skills;
- 11. Emergency and safety skills;
- 12. Knowledge of community resources;
- 13. Interpersonal skills/social relationships;
- 14. Legal skills;
- 15. Leisure activities; and
- 16. Housing.

B. Within 14 days of placement the provider must complete an assessment, including

strengths and needs, of the resident's life skills using an independent living assessment

tool approved by the regulatory agency. The assessment must cover the following

areas:

1. Money management and consumer awareness;

- 2. Food management;
- 3. Personal appearance;

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- 4. Social skills;
- 5. Health/Sexuality;
- 6. Housekeeping;
- 7. Transportation;
- 8. Educational planning/career planning;
- 9. Job seeking skills;
- 10. Job maintenance skills;
- 11. Emergency and safety skills;
- 12. Knowledge of community resources;
- 13. Interpersonal skills/social relationships;
- 14. Legal skills;
- 15. Leisure activities; and
- 16. Housing.
- C. The resident's individualized service plan shall include, in addition to the

requirements found in §22 VAC 42-11-630, goals, objectives, and strategies addressing

each of the following areas, as applicable:

1. Money management and consumer awareness;

- 2. Food management;
- 3. Personal appearance;
- 4. Social skills;

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- 5. Health/Sexuality;
- 6. Housekeeping;
- 7. Transportation;
- 8. Educational planning/career planning;
- 9. Job seeking skills;
- 10. Job maintenance skills;
- 11. Emergency and safety skills;
- 12. Knowledge of community resources;
- 13. Interpersonal skills/social relationships;
- 14. Legal skills;
- 15. Leisure activities; and
- 16. Housing.

D. Each independent living program shall develop and implement policies and procedures to train all direct care staff within 14 days of employment on the content of the independent living curriculum, the use of the independent living materials, the application of the assessment tool, and the documentation methods used.
Documentation of the orientation will be kept in the employee's staff record.
E. If residents age 18 years or older are to share in the responsibility for their own medication with the provider, the independent living program shall develop and implement written policies and procedures which include:

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1. Training for the resident in self administration and recognition of side effects;

2. Method for storage and safekeeping of medication;

3. Method for obtaining approval for the resident to self administer medication from a

person authorized by law to prescribe medication; and

4. Method for documenting the administration of medication.

F. Each independent living program shall develop and implement written policies and

procedures that ensure that each resident is receiving adequate nutrition as required in

§ 22 VAC 42-11-820.A-C.

22 VAC 42-11- 1080. Mother/baby programs

A. Each provider shall develop and implement written policies and procedures to orient

direct care staff within 14 days of hire regarding the following:

1. Responsibilities of mothers regarding the child;

2. Child development including age appropriate behavior for each stage of

development;

3. Appropriate behavioral interventions for infants and toddlers;

4. Basic infant and toddler care including but not limited to nutritional needs, feeding

procedures, bathing techniques; and

5. Safety issues for infants and toddlers.

B. Each direct care worker shall have certification in infant CPR and First Aid prior to

working alone with infants or toddlers.

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C. A placement agreement shall be signed by the legal guardian for each adolescent

mother and a separate placement agreement shall be signed for each child at the time

of admission.

D. In addition to the requirements of 22 VAC 42-11-680.B, the application for admission

for the adolescent's child must include:

1. The placement history of the child;

2. The developmental milestones of the child; and

3. The nutritional needs of the child.

E. In addition to the requirements of 22 VAC 42-11-700, the face sheet for adolescent's

child shall also include:

1. Type of delivery;

- 2. Weight and length at birth;
- 3. Any medications or allergies; and
- 4. Name and address, if known, of the biological father.

<u>F. A combined service plan following the requirements of 22 VAC 42-11-720 must be</u> written for the adolescent mother and her child within 30 days of the admission of the adolescent's child.

<u>G. There shall be a combined documented review of the adolescent mother's and her</u> <u>child's progress following the requirements of the quarterly report 60 days following the</u> <u>first combined service plan and within each 90 day period thereafter.</u>

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H. The developmental milestones of the adolescent's child must be documented in each

quarterly progress report.

I. The record of each child 18 months or younger shall include the child's feeding

schedule and directions for feeding. This information shall be posted in the kitchen.

J. The provider shall develop and implement written policies and procedures for

tracking:

1. What a child 18 months or younger is eating;

2. How much a child 18 months or younger is eating; and

3. The response to newly introduced foods of the child 18 months

or younger.

K. The provider shall develop and implement written policies and procedures to record

all diaper changes.

L. The provider shall monitor that all infants are held and spoken to and placed in a position to observe activities when they are awake.

M. Bottle fed infants who cannot hold their own bottles shall be held when fed. Bottles shall not be propped.

N. The provider shall monitor that all children of adolescent mothers have access to age-appropriate toys and are provided opportunity for visual and sound stimulation.

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O. The provider shall ensure that when an adolescent mother is in school or is working,

her child is appropriately cared for, either in a licensed child day program or at the

facility.

P. A daily activity log must be kept for each child of the adolescent mother showing

what activities the child actually participated in during the day. The daily log must show

that children have the opportunity to participate in sensory, language, manipulative,

building, large muscle, and learning activities.

Q. The provider shall develop and implement written policies and procedures regarding

health care of the adolescent's child including:

1. Obtaining health care:

2. Ensuring follow-up care is provided;

3. Ensuring adolescent mothers administer to their children only prescription and nonprescription medication authorized by a health care professional licensed to prescribe medication; and

4. Medication administration.

<u>R. The provider shall develop and implement written policies and procedures to ensure</u> that all toys and equipment to be used by children are sturdy, of safe construction, are <u>non-toxic and free of hazards, and meet industry safety standards.</u>

S. The facility shall develop and implement written policies and procedures for

inspecting toys and equipment on a regular basis for cleanliness and safety.

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T. Cribs shall be placed where objects outside the crib such as cords from the blinds or

curtains are not within reach of infants or toddlers.

U. Pillows and filled comforters shall not be used by children under two years of age.

V. Infant walkers shall not be used.

W. Adolescent mothers and their babies may share a bedroom as allowed by 22 VAC

42-11-480.E, but shall not share a room with other adolescents or their children.

X. Pregnant adolescents may share a room as allowed by 22 VAC 42-11-480.

Y. Providers shall develop and implement written policies and procedures to protect

infants, toddlers, and young children from dangers in their environment. The policies

and procedures must include but not be limited to protection from:

1. Electrocution;

2. Falling down steps or ramps or gaining access to balconies, porches or elevated areas;

3. Poisons, including poisonous plants; and

4. Drowning.

22 VAC 42-11 – 1090. Campsite programs or adventure activities.

A. All wilderness campsite programs and providers that take residents on

wilderness/adventure activities shall develop and implement policies and procedures

that include:

1. Staff training and experience requirements for each activity;

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2. Resident training and experience requirements for each activity;

3. Specific staff-to-resident ratio and supervision plan appropriate for each activity;

including sleeping arrangements and supervision during night time hours;

4. Plans to evaluate and document each participant's physical health throughout the activity;

5. Preparation and planning needed for each activity and time frames;

6. Arrangement, maintenance, and inspection of activity areas;

7. A plan to ensure that any equipment and gear that is to be used in connection with a specified wilderness/adventure activity is appropriate to the activity, certified if required,

in good repair, in operable condition, and age and body size appropriate;

8. Plans to ensure that all ropes and paraphernalia used in connection with rope rock

climbing, rappelling, high and low ropes courses or other adventure activities in which

ropes are used are approved annually by an appropriate certifying organization, and

have been inspected by staff responsible for supervising the adventure activity before

engaging residents in the activity;

<u>9. Plans to ensure that all participants are appropriately equipped, clothed, and wearing</u> <u>safety gear, such as a helmet, goggles, safety belt, life jacket or a flotation device, that</u> is appropriate to the adventure activity in which the resident is engaged;

10. Plans for food and water supplies and management of these resources;

11. Plans for the safekeeping and distribution of medication;

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12. Guidelines to ensure that participation is conducted within the boundaries of the

resident's capabilities, dignity and respect for self-determination;

13. Overall emergency, safety, and communication plans for each activity including

rescue procedures, frequency of drills, resident accountability, prompt evacuation, and

notification of outside emergency services; and

14. Review of trip plans by the trip coordinator.

B. All wilderness campsite programs and providers that take residents on

wilderness/adventure activities must designate one staff person to be the trip

coordinator who will be responsible for all facility wilderness or adventure trips.

1. This person must have experience in and knowledge regarding wilderness activities

and be trained in wilderness first aid. The individual must also have at least one year

experience at the facility and be familiar with the facility procedures, staff, and residents.

2. Documentation regarding this knowledge and experience shall be found in the

individual's staff record.

3. The trip coordinator will review all trip plans and procedures and will ensure that staff and residents meet the requirements as outlined in the facility's policy regarding each wilderness/adventure activity to take place during the trip.

4. The trip coordinator will review all trip plans and procedures and will ensure that staff and residents meet the requirements as outlined in the facility's policy regarding each wilderness/adventure activity to take place during the trip.

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C. The trip coordinator shall conduct a post trip debriefing within 72 hours of the group's

return to base to evaluate individual and group goals as well as the trip as a whole.

D. The trip coordinator will be responsible for writing a summary of the debriefing

session and shall be responsible for ensuring that procedures and policies are updated

to reflect improvements needed.

E. A trip folder will be developed for each wilderness/adventure activity conducted away

from the facility and shall include:

1. Medical release forms including pertinent medical information on the trip participants;

2. Phone numbers for administrative staff and emergency personnel;

- 3. Daily trip logs;
- 4. Incident reports;
- 5. Swimming proficiency list if trip is near water;
- 6. Daily logs;
- 7. Maps of area covered by the trip; and
- 8. Daily plans.

F. Initial physical forms used by wilderness campsite programs and providers that take

residents on wilderness or adventure activities shall include:

1. A statement notifying the doctor of the types of activities the resident will be

participating in; and

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2. A statement signed by the doctor stating the individual's health does not prevent him

from participating in the described activities.

G. First aid kits used by wilderness campsite programs and providers that take

residents on adventure activities shall be activity appropriate and shall be accessible at all times.

H. Direct care workers hired by wilderness campsite programs and providers that take residents on wilderness/adventure activities shall be trained in a wilderness first aid course.

I. The provider shall ensure that before engaging in any aquatic activity, each resident

in the provider chair endere and before engaging in any aquate detring, each resident

shall be classified by the trip coordinator or his designee according to swimming ability

in one of two classifications: swimmer and non-swimmer. This shall be documented in

the resident's record and in the trip folder.

J. The provider shall ensure that lifesaving equipment is provided for all aquatic

activities and is placed so that it is immediately available in case of an emergency. At a

minimum, the equipment shall include:

1. A whistle or other audible signal device; and

2. A lifesaving throwing device.

K. A separate bed, bunk or cot shall be made available for each person.

L. A mattress cover shall be provided for each mattress.

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M. Sleeping areas shall be protected by screening or other means to prevent

admittance of flies and mosquitoes.

N. Bedding shall be clean, dry, sanitary, and in good repair.

O. Bedding shall be adequate to ensure protection and comfort in cold weather.

P. Sleeping bags, if used, shall be fiberfill and rated for 0° F.

Q. Linens shall be changed as often as required for cleanliness and sanitation but not

less frequently than once a week.

R. Each resident shall be provided with an adequate supply of clean clothing which is

suitable for outdoor living and is appropriate to the geographic location and season.

S. Sturdy, water-resistant, outdoor footwear shall be provided for each resident.

T. Each resident shall have adequate personal storage area.

U. Fire extinguishers of a 2A 10BC rating shall be maintained so that it is never

necessary to travel more than 75 feet to a fire extinguisher from combustion-type

heating devices, campfires, or other source of combustion.

V. Artificial lighting shall be provided in a safe manner.

W. All areas of the campsite shall be lighted for safety when occupied by residents.

X. Staff of the same sex may share a sleeping area with the residents.

Y. A telephone or other means of communication is required at each area where

residents sleep or participate in programs.

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FORMS

Initial Application For A Virginia State License/Certificate to Operate A Children's

Residential Facility, 032-05-5535 (3/2007)

Renewal Application For A Virginia State License/Certificate To Operate A Children's

Residential Facility 032-05-5545 (3/2007)

Renewal Application For A Facility Holding A Conditional License/Certificate 032-05-588

(3/2007)